



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2009 - December 31, 2009

Filing Confirmation Number: 0004615049

Filing Deadline: January 15, 2010

FRN: 0005025101

Filing Date: 02/15/2011 01:56 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: CenCom, Inc.
Brand Names: CenCom, Inc.
PO Box: 40
Street Address: 110 East Elk Street
City: Jackson
State: NE
Zip Code: 68743

Contact Name: Emory Graffis
Contact Phone: (402) 632-4811
Contact Fax: (406) 632-4770
Contact Email: egraффis@nntc.net

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Communications Advisory Counsel LLC
PO Box:
Street Address: 2154 Wisconsin Ave NW
City: Washington
State: DC
Zip Code: 20007

Contact Name: Sylvia Lesse
 Contact Phone: (202) 333-5273
 Contact Fax:
 Contact Email: sylvia@independent-tel.com

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? No

Website address:

Explain: Because wireless services were not marketed in 2009, no website information was maintained.

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Because wireless services were not marketed in 2009, no consumer outreach efforts were undertaken. Training of sales staff was initiated.

Methodology for Functionality Levels

HAC-compliant phones were ordered to reflect major price points (which reflect levels of feature sophistication): lower priced phones (<\$100) are most basic; moderate-cost (\$100-\$250) have more advanced functionality; and high-end/feature-rich (>\$250) generally are most advanced, having wireless Internet capability and/or an operating system that supports advanced applications.

Report Remarks

CenCom, Inc. only recently learned that 2009 HAC filing requirements were not fulfilled by the filing of its underlying carrier, Telispire. CenCom initiated beta-testing utilizing the inventory described in this report in November, 2009, distributing handsets to employees. CenCom did not market services in 2009, but, at the request of employee family members, did initiate service for a fee to 4 customers on December 22, 2009. Accordingly, Cencom requests acceptance of this late-filed 2009 report.

You have reported the following handset model summary information.

Total number of handsets offered: 7

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	5	71%	2	29%			7

Handset 1: Motorola W315

Handset Maker

Motorola

Handset Model Name

W315

FCC ID

IHDT56GE1

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 12/09

Ratings

M-Rating: M3
T-Rating:

Functionality Level

high end, feature rich

Remarks

Handset 2: Motorola W385**Handset Maker**

Motorola

Handset Model Name

W385

FCC ID

IHDT56HC1

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M4
T-Rating: T4

Functionality Level

moderate-cost

Remarks

Handset 3: Research in Motion BlackBerry 8330**Handset Maker**

Research in Motion

Handset Model Name

BlackBerry 8330

FCC ID

L6ARBU20CW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

high-end/feature rich

Remarks

Handset 4: Motorola V3m

Handset Maker

Motorola

Handset Model Name

V3m

FCC ID

IHDT56FT1

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

moderate-cost

Remarks

Handset 5: Samsung SCH-U340

Handset Maker

Samsung

Handset Model Name

SCH-U340

FCC ID

A3LSCHU340

Air Interfaces/Frequency Bands

850 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

high-end/feature rich

Remarks**Handset 6: LG Rumor****Handset Maker**

LG

Handset Model Name

Rumor

FCC ID

BEJLX260

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

low-cost

Remarks**Handset 7: Motorola ROKR Z6m****Handset Maker**

Motorola

Handset Model Name

ROKR Z6m

FCC ID

IHDT56GU1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/09

Ratings

M-Rating: M4

T-Rating:

Functionality Level

moderate-cost

Remarks

Certification

This Report has been certified by:

David Armstrong President
02/15/2011 01:56 PM