



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2009 - December 31, 2009

Filing Confirmation Number: 0004087586

Filing Deadline: January 15, 2010

FRN: 0018554386

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? No

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Company Information

Company Name: GreatCall, Inc.
PO Box:
Street Address: 12680 High Bluff Drive, Suite 310
City: San Diego
State: CA
Zip Code: 92130

Contact Name: Lynn Herrick
Contact Phone: (858) 720-7322
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Contact Email: lynn.herrick@jitterbug.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets with the Wi-Fi air interface have clear and effective disclosure that the handset has not been tested for hearing aid compatibility with respect to its Wi-Fi voice operation? No

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? No

Website address:

Explain: Because GreatCall qualifies for the de minimus exception set forth in 20.19(e) of the Commission's rules

as a service provider that offers "two or fewer digital wireless handsets in an air interface in the United States", it is not subject to the HAC requirements set forth in Section 20.19 of the Commission's rules. Nonetheless, it does provide on its website the HAC rating of the Jitterbug handset and an explanation of such ratings.

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: NA

Methodology for Functionality Levels

NA

Report Remarks

Handset 1: Samsung SPH-A120

Handset Maker

Samsung

Handset Model Name FCC ID

SPH-A120 A3LSPHA120

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 01/09 to 06/09

Ratings

M-Rating: M4
T-Rating: T4

Functionality Level

NA

Remarks

Handset 2: Samsung J-SPH-A310

Handset Maker

Samsung

Handset Model Name FCC ID

J-SPH-A310 A3LSPHA310

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Wi-Fi Interface

Is this handset capable of Wi-Fi voice operations? No

Dates

This handset model was offered from: 06/09 to 12/09

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

NA

Remarks

Certification**This Report has been certified by:**

Lynn Herrick VP, Legal and General Counsel

01/09/2010