



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004567946

Filing Deadline: January 18, 2011

FRN: 0013077250

Filing Date: 01/11/2011 01:45 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: Hawaiian Telcom Services Company, Inc.

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu,

State: HI

Zip Code: 96813

Contact Name: Lisa Suan

Contact Phone: (808) 546-8127

Contact Fax: (808) 523-7492

Contact Email: lisa.suan@hawaiiantel.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: Only the ZTE C77 and LG 150 do not include labeling

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

#### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx>

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company's website and retail stores continue to display the HAC ratings for all handsets offered. Additionally, the website was updated to include definitions of the HAC ratings in order to help individuals with hearing disabilities to select a handset suitable for their needs.

### Methodology for Functionality Levels

Good (Basic Model)- This is an entry level low cost unit. Basic features include making and receiving calls and SMS or text messages. These phones generally have a camera, Bluetooth capabilities or expanded memories.

Better (Intermediate Model) - This is a mid-range phone in features and cost. These devices generally have cameras, Bluetooth capability, may be able to access the web and may have enhanced color displays and more features.

Best (Advanced Model) - these are the higher range models that run operating systems and can perform advanced features. Many of these handsets offer advanced features for corporate users such as email receipt and delivery, picture/video capture. Bluetooth, full internet access with web browsing, expandable memory, touch screen, faster processing and email support .

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 16

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	14	88%	2	13%			16

### Handset 1: Samsung M220

#### Handset Maker

Samsung

#### Handset Model Name

M220

#### FCC ID

A3LSPHM220

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 07/09 to 09/10

### Ratings

M-Rating: M3

T-Rating: T3

### Functionality Level

good

### Remarks

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## Handset 2: Samsung M240

### Handset Maker

Samsung

### Handset Model Name

M240

### FCC ID

A3LSPHM240

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 02/10 to 12/10

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

Better

### Remarks

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## Handset 3: Samsung M320

### Handset Maker

Samsung

### Handset Model Name

M320

### FCC ID

A3LSPHM320

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 06/09 to 11/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 4: Samsung M330****Handset Maker**

Samsung

**Handset Model Name**

M330

**FCC ID**

A3LSPHM330

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 5: Samsung M350****Handset Maker**

Samsung

**Handset Model Name**

M350

**FCC ID**

A3LSPHM350

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 07/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 6: Blackberry 8830****Handset Maker**

Blackberry

**Handset Model Name**

8830

**FCC ID**

L6ARBK40CG

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 06/08 to 07/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Best

**Remarks**

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**Handset 7: Blackberry 8330****Handset Maker**

Blackberry

**Handset Model Name**

8330

**FCC ID**

L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Best

**Remarks**

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**Handset 8: LG 160****Handset Maker**

LG

**Handset Model Name**

160

**FCC ID**

BEJLX160

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/09 to 11/10

**Ratings**

M-Rating: M4

T-Rating:

**Functionality Level**

Good

**Remarks**

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**Handset 9: LG 260****Handset Maker**

LG

**Handset Model Name**

260

**FCC ID**

BEJLX260

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 06/09 to 11/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Good

**Remarks**

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**Handset 10: Sanyo Katana LX****Handset Maker**

Sanyo

**Handset Model Name****FCC ID**

Katana LX

AEZSCP-3800

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/09 to 12/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Good

**Remarks**

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**Handset 11: Sanyo Katana Eclipse X****Handset Maker**

Sanyo

**Handset Model Name****FCC ID**

Katana Eclipse X

JOYSCP-6750

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 11/09 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 12: Sanyo 2700****Handset Maker**

Sanyo

**Handset Model Name**

2700

**FCC ID**

V65SCP-27H

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 12/09 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 13: Sanyo SCP-3810****Handset Maker**

Sanyo

**Handset Model Name**

SCP-3810

**FCC ID**

V65SCP-3810

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 01/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Better

**Remarks**

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**Handset 14: Sanyo 8600****Handset Maker**

Sanyo

**Handset Model Name**

8600

**FCC ID**

V65SCP-8600

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 12/10 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Best

**Remarks**

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**Handset 15: LG 150****Handset Maker**

LG

**Handset Model Name**

150

**FCC ID**

BEJLX150

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 05/07 to 11/10

**Ratings**

M-Rating: M3

T-Rating:

**Functionality Level**

Good

**Remarks**

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**Handset 16: ZTE C77****Handset Maker**

ZTE

**Handset Model Name**

C77

**FCC ID**

Q78-ZTEC77

**Air Interfaces/Frequency Bands**

800 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 07/09 to 12/10

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

Good

**Remarks**

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**Certification****This Report has been certified by:**

Steven Golden Vice President External Affairs

01/11/2011 01:45 PM