



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004570150

Filing Deadline: January 18, 2011

FRN: 0001714146

Filing Date: 01/12/2011 05:21 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: Kaplan Telephone Company, Inc. d/b/a Pace Communications  
Brand Names: Kaplan Telephone Company, Inc. dba Pace  
PO Box: 369  
Street Address: 118 North Irving Avenue  
City: Kaplan  
State: LA  
Zip Code: 70548

Contact Name: Bryan Matthews  
Contact Phone: (337) 643-2255  
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#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Bennet & Bennet, PLLC  
PO Box:  
Street Address: 4350 East West Highway, Suite 201  
City: Bethesda  
State: MD  
Zip Code: 20814

Contact Name: Kenneth C. Johnson  
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### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.ktconline.net/site196.php

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Kaplan maintains a public website displaying its entire selection of handset and devices, including those that are HAC-compliant. Sales staff is trained to assist customers in identifying HAC compliant handsets and devices. Handset packaging inserts or operational manuals also provide information. Customers are also directed to www.accesswireless.org/hearingaid/brochures.cfm and other websites dedicated to HAC education.

### Methodology for Functionality Levels

Kaplan offers HAC compliant handsets and devices in all major price categories, including low-cost (<\$100), moderate-cost (\$100-\$250), and high-end/feature-rich (>\$250). At least one HAC compliant handset/device with features and services typical of its price category can be found that meets each customer's price range.

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 7

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	4	57%	3	43%			7

### Handset 1: Nokia N97 Mini

#### Handset Maker

Nokia

#### Handset Model Name

N97 Mini

#### FCC ID

QVVRM-553

#### Air Interfaces/Frequency Bands

850 MHz GSM  
1900 MHz GSM

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

#### Dates

This handset model was offered from: 03/10 to 12/10

#### Ratings

M-Rating: M3  
T-Rating:

#### Functionality Level

High-end/Feature rich

#### Remarks

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### Handset 2: Nokia 2720

#### Handset Maker

Nokia

#### Handset Model Name

2720

#### FCC ID

QTLRM-520

#### Air Interfaces/Frequency Bands

850 MHz GSM  
1900 MHz GSM

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 10/10 to 12/10

#### Ratings

M-Rating: M3  
T-Rating:

#### Functionality Level

Low-cost

#### Remarks

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### Handset 3: Samsung Omnia II

#### Handset Maker

Samsung

#### Handset Model Name

Omnia II

#### FCC ID

A3LSCHI920

#### Air Interfaces/Frequency Bands

850 MHz GSM

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 01/10 to 12/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

High-end/Feature rich

**Remarks**

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**Handset 4: Nokia E75**

**Handset Maker**

Nokia

**Handset Model Name**

E75

**FCC ID**

PYARM-413

**Air Interfaces/Frequency Bands**

850 MHz GSM

1900 MHz GSM

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 11/10 to 12/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Moderate-cost

**Remarks**

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**Handset 5: Nokia 7020**

**Handset Maker**

Nokia

**Handset Model Name**

7020

**FCC ID**

QTKRM-497

**Air Interfaces/Frequency Bands**

850 MHz GSM

1900 MHz GSM

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/10 to 12/10

**Ratings**

M-Rating: M3

T-Rating: T4

**Functionality Level**

Low-cost

**Remarks**

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**Handset 6: Alcatel Tribe OT-800A****Handset Maker**

Alcatel

**Handset Model Name**

Tribe OT-800A

**FCC ID**

RAD106

**Air Interfaces/Frequency Bands**

850 MHz GSM

1900 MHz GSM

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 03/10 to 12/10

**Ratings**

M-Rating: M3

T-Rating:

**Functionality Level**

Low-Cost

**Remarks**

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**Handset 7: Nokia E5****Handset Maker**

Nokia

**Handset Model Name**

E5

**FCC ID**

QTKRM-634

**Air Interfaces/Frequency Bands**

850 MHz GSM

1900 MHz GSM

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 11/10 to 12/10

**Ratings**

M-Rating: M3

T-Rating: T3

**Functionality Level**

Moderate cost

**Remarks**

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**Certification****This Report has been certified by:**

Kenneth C Johnson Authorized Agent

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