



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004569751

Filing Deadline: January 18, 2011

FRN: 0007258973

Filing Date: 01/12/2011 02:25 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Cross Wireless, L.L.C.

Brand Names: Cross Wireless
Mobilz

PO Box: 9

Street Address:

City: Warner

State: OK

Zip Code: 74469

Contact Name: John C. Ruhl

Contact Phone: (405) 368-7649

Contact Fax:

Contact Email: jcruhl@crosstel.net

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Lukas, Nace, Gutierrez & Sachs, LLP

PO Box:

Street Address: 8300 Greensboro Drive, Suite 1200

City: McLean

State: VA

Zip Code: 22102

Contact Name: Pamela L. Gist, Esq.
 Contact Phone: (703) 584-8665
 Contact Fax: (703) 584-8696
 Contact Email: pgist@fcclaw.com

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: http://www.gomobilz.net/mobilz_HAC_phones.pdf and
http://www.gomobilz.net/mobilz_HAC_term.pdf

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Cross Wireless' compliant handset models are publicly identified for consumers and audiologists. Compliant models are listed on the company's web site, and its retail salespeople are trained to assist with complaint digital wireless phones. Written materials, pamphlets and other promotional literature are provided at the point of sale and on the website, addressing the needs of individuals with hearing disabilities. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids.

Methodology for Functionality Levels

ADVANCED: \$300 or more; generally offer enhanced features such as higher quality camera, Bluetooth, video capabilities, internet access, high-speed processing, touch or tilt screen, email, and Windows Office Mobile.

AVERAGE: \$150-\$299; generally offers lower-quality camera (compared to advanced models), Bluetooth, internet access, increased memory capabilities, larger phonebook capacity, enhanced color display and increased talk time (over basic models). However, may be older, less stylish phones.

BASIC: Less than \$150; offers the necessary wireless features, may have lower quality camera, Bluetooth or internet capabilities. Typically offers smaller phonebook capacity and average talk time. Most of these models are generally larger in size compared to more advanced models and lack features such as MP3 players, expandable memory and download capabilities.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 4

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	2	50%	1	25%	1	25%	4

Handset 1: Nokia 2720

Handset Maker

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic

Remarks

Handset 2: Nokia 2160

Handset Maker

Nokia

Handset Model Name

2160

FCC ID

QTLRH-87

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating:

T-Rating:

Functionality Level

No compatibility

Remarks

Handset 3: Samsung SGH-T459

Handset Maker

Samsung

Handset Model Name

SGH-T459

FCC ID

A3LSGHT459

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Basic

Remarks

Handset 4: Samsung a436

Handset Maker

Samsung

Handset Model Name

a436

FCC ID

A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic

Remarks

Certification

This Report has been certified by:

John C Ruhl Wireless General Manager

01/12/2011 02:25 PM

Reference Copy