



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: July 1, 2010 - June 30, 2011

Filing Confirmation Number: 0004804330

Filing Deadline: July 15, 2011

FRN: 0018928549

Filing Date: 07/15/2011 02:46 PM

General Report Information

Type of Company

Device Manufacturer

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Hewlett-Packard Company
Brand Names: HP/Palm
PO Box:
Street Address: 11445 Compaq Center Dr. Mail Stop 040201
City: Houston
State: TX
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Drinker Biddle & Reath LLP
PO Box:
Street Address: 1500 K Street, NW, Suite 1100
City: Washington
State: DC
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Contact Name: Patrick McFadden
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.hpwebos.com/hac/, www.hp.com/accessibility/

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: HP collaborated with the Information Technology Industry Council (ITI) Accessibility and Telecom Committees, and with disability/advocacy groups representing people with disabilities, regarding Section 508/255 and the Twenty First Century Communications and Video Accessibility Act. Product HAC information, HAC explanation, and consumer education is also available on HP's public website (www.hp.com/accessibility).

Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 2

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 8

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	2	50%			2	50%	4
CDMA	2	50%	2	50%			4
WCDMA	2	50%			2	50%	4

Handset 1: Palm Pixi-E

Handset Maker

Palm

Handset Model Name FCC ID

Pixi-E O8F-PIXE

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 11/10

Ratings

M-Rating: M4

M-Rating Certification Date: 10/26/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 10/26/09

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 2: Palm Pixi Plus-E

Handset Maker

Palm

Handset Model Name FCC ID

Pixi Plus-E O8F-PIXEW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 09/10

Ratings

M-Rating: M4

M-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 3: Palm Pixi Plus-U**Handset Maker**

Palm

Handset Model Name**FCC ID**

Pixi Plus-U

O8F-PIXUW

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/10 to 03/11

Ratings

M-Rating: M3

M-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T3

T-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Handset 4: Hewlett-Packard IPAQ Glisten**Handset Maker**

Hewlett-Packard

Handset Model Name**FCC ID**

IPAQ Glisten

B94HHP21C

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/10 to 03/11

Ratings

M-Rating: M4
M-Rating Certification Date: 09/01/09
Version of the ANSI C63.19 standard used during the certification process: 2007
T-Rating: T3
T-Rating Certification Date: 09/01/09
Version of the ANSI C63.19 standard used during the certification process: 2007

Remarks

Please note the correct model name is the iPAQ Glisten, not the IPAQ Glisten as listed in the FCC's database

Handset 5: Palm Pre-E

Handset Maker

Palm

Handset Model Name

FCC ID

Pre-E	O8F-CASC
Pre Plus-E	O8F-CASC

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/09 to 10/10

Ratings

M-Rating: M4

M-Rating Certification Date: 05/20/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

Handset 6: Palm Pre 2-E**Handset Maker**

Palm

Handset Model Name**FCC ID**

Pre 2-E

O8F-ROAE

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 05/11

Ratings

M-Rating: M4

M-Rating Certification Date: 10/19/10

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

Handset 7: Palm Pre-U**Handset Maker**

Palm

Handset Model Name**FCC ID**

Pre-U

O8F-CASG

Pre Plus-U

O8F-CASG

Air Interfaces/Frequency Bands

850 MHz GSM

850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 05/10 to 09/10

Ratings

M-Rating:

M-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

The Palm Pre was discontinued before the HP Veer was launched.

Handset 8: Hewlett-Packard Veer

Handset Maker

Hewlett-Packard

Handset Model Name

Veer

FCC ID

O8F-BROU

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 05/11 to 06/11

Ratings

M-Rating:

M-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

Remarks

HP Veer was launched eight months after the Palm Pre was discontinued.

Certification

This Report has been certified by:

Michael Takemura Director, Accessibility & Aging Program

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