



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005013545

Filing Deadline: January 17, 2012

FRN: 0007258973

Filing Date: 01/11/2012 01:36 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Cross Wireless, L.L.C.

Brand Names: Cross Wireless
Sprocket Wireless
MobilZ

PO Box: 9

Street Address:

City: Warner

State: OK

Zip Code: 74496

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Lukas, Nace, Gutierrez & Sachs, LLP

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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.sprocketwireless.com/devices/hac/>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Cross Wireless' compliant handset models are publicly identified for consumers and audiologists. Compliant models are listed on the company's web site, and its retail salespeople are trained to assist with complaint digital wireless phones. Written materials, pamphlets and other promotional literature are provided at the point of sale and on the website, addressing the needs of individuals with hearing disabilities. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids.

Methodology for Functionality Levels

PDA's (smartphones) generally have advanced features such as expandable memory, enhanced camera, Bluetooth, video, Internet access, touch screen UI, faster processing, email, full QWERTY keypads, and in many cases Windows Office Mobile, to meet the demands of mobile business professionals and consumers.

High Tier Phones have features for demanding users, including Bluetooth, Internet access capability, increased RAM storage or expandable memory, high-resolution color display, enhanced camera/video capability, and music/MP3 player functionality. They typically feature a modern, sleek design, often are slider form factor.

Mid Tier Phones may have a camera, Bluetooth, or Internet access capability, but are less likely to offer video/music/media player capability. Design is typically less stylish, tends to be clamshell or flip form factor.

Low Tier Phones offer basic wireless telephone features, may not have a camera, Bluetooth, or Internet access capability, and generally lack such features MP3 players and expandable memory. Typically utilitarian design suitable for customers using voice/text only, tends to be flip or bar form factor.

Report Remarks

In February 2011 Cross Wireless transitioned from a GSM to a CDMA network operation.

You have reported the following handset model summary information.

Total number of handsets offered: 21

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	2	67%	1	33%			3
CDMA	15	83%	3	17%			18

Handset 1: HTC Desire

Handset Maker

HTC

Handset Model Name

Desire

FCC ID

NM8PB99400

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 09/11 to 12/11

Ratings

M-Rating: M4
T-Rating: T3

Functionality Level

PDA

Remarks

Handset 2: HTC Hero

Handset Maker

HTC

Handset Model Name

Hero

FCC ID

NM8HERO200

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

PDA

Remarks

Handset 3: HTC Wildfire**Handset Maker**

HTC

Handset Model Name**FCC ID**

Wildfire

NM8PD06100

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

PDA

Remarks

Handset 4: Samsung R720 Admire**Handset Maker**

Samsung

Handset Model Name**FCC ID**

R720 Admire

A3LSCHR720

Air Interfaces/Frequency Bands

850 MHz CDMA

1700 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

PDA

Remarks

Handset 5: Research In Motion Limited BlackBerry 8703e**Handset Maker**

Research In Motion Limited

Handset Model Name**FCC ID**

BlackBerry 8703e

L6ARBF20CW

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

PDA

Remarks

Handset 6: Samsung Gravity**Handset Maker**

Samsung

Handset Model Name**FCC ID**

Gravity

A3LSGHT459

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 02/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

Low tier

Remarks

Handset 7: Samsung a436**Handset Maker**

Samsung

Handset Model Name

a436

FCC ID

A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 02/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Low tier

Remarks

Handset 8: Nokia 2720**Handset Maker**

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 02/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Low tier

Remarks

Handset 9: LG LG100**Handset Maker**

LG

Handset Model Name

LG100

FCC ID

BEJLG100C

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low tier

Remarks

Handset 10: LG Wine II LG AN430**Handset Maker**

LG

Handset Model Name

Wine II LG AN430

FCC ID

BEJUN430

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid tier

Remarks

Handset 11: LG Wine II Refresh**Handset Maker**

LG

Handset Model Name**FCC ID**

Wine II Refresh

BEJUN430

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid tier

Remarks

Handset 12: LG Nite 230**Handset Maker**

LG

Handset Model Name**FCC ID**

Nite 230

BEJLG231C

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 10/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Low tier

Remarks

Handset 13: LG Ellipse 9250**Handset Maker**

LG

Handset Model Name

Ellipse 9250

FCC ID

BEJ VX9200

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 09/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

High tier

Remarks

Handset 14: LG Axis 740**Handset Maker**

LG

Handset Model Name

Axis 740

FCC ID

BEJVS740

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

PDA

Remarks

Handset 15: Motorola W845 Quantico**Handset Maker**

Motorola

Handset Model Name

W845 Quantico

FCC ID

IHDT56KS1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

High tier

Remarks

Handset 16: Motorola XW404 Grasp**Handset Maker**

Motorola

Handset Model Name

XW404 Grasp

FCC ID

IHDT56LC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Mid tier

Remarks

Handset 17: Motorola A854 Milestone**Handset Maker**

Motorola

Handset Model Name

A854 Milestone

FCC ID

IHDP56KC1

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

PDA

Remarks

Handset 18: Samsung Stunt R100**Handset Maker**

Samsung

Handset Model Name

Stunt R100

FCC ID

A3LSCHR100

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Low tier

Remarks

Handset 19: Samsung R350 Freeform**Handset Maker**

Samsung

Handset Model Name**FCC ID**

R350 Freeform

A3LSCHR350

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Mid tier

Remarks

Handset 20: Samsung R631 Messenger Touch**Handset Maker**

Samsung

Handset Model Name**FCC ID**

R631 Messenger Touch

A3LSCHR631

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T3

Functionality Level

Mid tier

Remarks

Handset 21: Samsung R250 Contour

Handset Maker

Samsung

Handset Model Name

R250 Contour

FCC ID

A3LSCHR250

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Low tier

Remarks

Certification

This Report has been certified by:

John C Ruhl Wireless General Manager

01/11/2012 01:36 PM