



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005032436

Filing Deadline: January 17, 2012

FRN: 0017078262

Filing Date: 01/17/2012 01:57 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Consumer Cellular, Inc
 Brand Names: Consumer Cellular, Inc
 PO Box:
 Street Address: 7204 SW Durham Rd, STE 300
 City: Portland
 State: OR
 Zip Code: 97224

Contact Name: Jill Leonetti
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? No

Explain: N/A. Devices are not capable of voice communication over Wi-Fi.

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: www.consumercellular.com/info/phones

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Consumer Cellular ensures that all of our sales and service staff are fully training on hearing aid compatibility and the level of compatibility for each phone in order to assist customers in their phone selections. In addition, the hearing aid compatibility rating for each phone is clearly provided on our website.

Methodology for Functionality Levels

Entry - Entry level basic phones. These are entry level, low cost units. They contain basic features and are generally selected for their low price.

Middle - Intermediate models. These models are mid-range in price and will have a few more features/capabilities. They also generally have higher resolution screens.

High - Higher end models. These models are at the higher end of the cost range for our phones. They will offer the most features of the models we offer and contain the best components.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 11

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	6	55%			5	45%	11

Handset 1: Nokia 2680

Handset Maker

Nokia

Handset Model Name

2680

FCC ID

QTLRM-500

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 04/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Entry

Remarks

Handset 2: Motorola W259**Handset Maker**

Motorola

Handset Model Name

W259

FCC ID

IHDP56HR2

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Entry

Remarks

Handset 3: Doro PhoneEasy 345**Handset Maker**

Doro

Handset Model Name

PhoneEasy 345

FCC ID

WS5DORO345G

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 07/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Entry

Remarks

Handset 4: Doro PhoneEasy 410**Handset Maker**

Doro

Handset Model Name**FCC ID**

PhoneEasy 410

WS5DORO410G

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/09 to 12/11

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

Middle

Remarks

Handset 5: Nokia 2720**Handset Maker**

Nokia

Handset Model Name**FCC ID**

2720

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Entry

Remarks

Handset 6: Motorola WX345**Handset Maker**

Motorola

Handset Model Name

WX345

FCC ID

IHDP56LJ5

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T4

Functionality Level

Entry

Remarks

Handset 7: Nokia E5-00.2**Handset Maker**

Nokia

Handset Model Name

E5-00.2

FCC ID

QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 07/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

High

Remarks

Handset 8: Samsung SGH-A177**Handset Maker**

Samsung

Handset Model Name

SGH-A177

FCC ID

A3LSGHA177

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 05/10 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Middle

Remarks

Handset 9: Samsung SGH-A697**Handset Maker**

Samsung

Handset Model Name

SGH-A697

FCC ID

A3LSGHA697

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 10/10 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Middle

Remarks

Handset 10: Motorola Bravo

Handset Maker

Motorola

Handset Model Name

Bravo

FCC ID

IHDP56LD1

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High

Remarks

Handset 11: Nokia C3

Handset Maker

Nokia

Handset Model Name

C3

FCC ID

QTLRM-614X

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating:
T-Rating:

Functionality Level

Middle

Remarks

Certification

This Report has been certified by:

Jill Leonetti Controller
01/17/2012 01:57 PM