



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005031147

Filing Deadline: January 17, 2012

FRN: 0002315224

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General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: WestLink Communications
Brand Names: WestLink Communications
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Lukas, Nace, Gutierrez & Sachs, LLP
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Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.westlinkcom.com/pdf/HACreport.pdf>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: WestLink's compliant handset models are publicly identified for consumers and audiologists. Compliant models are listed on WestLink's web site, and the information is communicated to consumer groups. WestLink trains its retail salespeople regarding which digital wireless phones are compliant. Written materials, pamphlets and other promotional literature are provided at the point of sale and on the website, addressing the needs of individuals with hearing disabilities. WestLink conducts a consumer education program aimed at reaching hearing aid and cochlear implant users. Consumers are given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids. Flexible return policies are made known to consumers seeking to obtain compliant phones. WestLink conducts outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services. Additional technical and anecdotal information is made available in the form of handouts from vendors that are distributed at retail centers and in communications with the hearing disabilities community.

Methodology for Functionality Levels

WestLink uses a functionality rating system consisting of three different rating groups, Basic, Mid Range and High End. Basic refers to phones that have no cameras or VGA cameras. Mid Range Phone generally have more features such as memory card slots, music players, QWERTY keyboards or Bluetooth. High End devices are generally devices such as smart phones, pocket PC phones or HTML capable flip phones.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 29

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	10	34%	1	3%	18	62%	29

Handset 1: LG P990 Optimus 2X

Handset Maker

LG

Handset Model Name

P990 Optimus 2X

FCC ID

BEJP990H

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 10/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High End touch screen smartphone

Remarks

Handset 2: Motorola W510

Handset Maker

Motorola

Handset Model Name

W510

FCC ID

IHDT56HB1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Mid Range Flip Phone

Remarks

Handset 3: Motorola RAZR V3**Handset Maker**

Motorola

Handset Model Name

RAZR V3

FCC ID

IHDT56HJ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Flip Phone

Remarks

Handset 4: Motorola RAZR V8**Handset Maker**

Motorola

Handset Model Name

RAZR V8

FCC ID

IHDT56HZ1

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

High End Flip Phone

Remarks

Handset 5: Motorola EM330

Handset Maker

Motorola

Handset Model Name

EM330

FCC ID

IHDP56JJ1

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Range Flip Phone

Remarks

Handset 6: Motorola XT720

Handset Maker

Motorola

Handset Model Name

XT720

FCC ID

IHDP56KC6

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 11/11

Ratings

M-Rating: M3

T-Rating:

Functionality Level

High End Touch Smartphone

Remarks

Handset 7: Motorola EX126

Handset Maker

Motorola

Handset Model Name

EX126

FCC ID

IHDP56LJ2

Air Interfaces/Frequency Bands

850 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/11 to 09/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Touch Screen

Remarks

Handset 8: Motorola Milestone Android

Handset Maker

Motorola

Handset Model Name

Milestone Android

FCC ID

IHDP56KC5

Air Interfaces/Frequency Bands

850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 08/11

Ratings

M-Rating:
T-Rating:

Functionality Level

High End Qwerty Smartphone

Remarks

Handset 9: Motorola WX345

Handset Maker

Motorola

Handset Model Name

WX345

FCC ID

IHDP56LJ5

Air Interfaces/Frequency Bands

850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3
T-Rating: T4

Functionality Level

Basic Flip Phone

Remarks

Handset 10: Motorola SPICE XT300

Handset Maker

Motorola

Handset Model Name

SPICE XT300

FCC ID

IHDP56LQ2

Air Interfaces/Frequency Bands

850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 07/11 to 12/11

Ratings

M-Rating:
T-Rating:

Functionality Level

Mid Range Qwerty Phone

Remarks

Handset 11: Nokia 2720

Handset Maker

Nokia

Handset Model Name

2720

FCC ID

QTLRM-520

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3
T-Rating: T3

Functionality Level

Basic Flip Phone

Remarks

Handset 12: Nokia 7020

Handset Maker

Nokia

Handset Model Name

7020

FCC ID

QTKRM-497

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3
T-Rating: T4

Functionality Level

Mid Range Flip Phone

Remarks

Handset 13: Nokia C3

Handset Maker

Nokia

Handset Model Name

C3

FCC ID

QTLRM-614

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating:
T-Rating:

Functionality Level

Mid Range Qwerty Phone

Remarks

Handset 14: Nokia E5

Handset Maker

Nokia

Handset Model Name

E5

FCC ID

QTKRM-634

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3
T-Rating: T3

Functionality Level

High End Qwerty Smartphone

Remarks

Handset 15: Samsung GT-C3500

Handset Maker

Samsung

Handset Model Name

GT-C3500

FCC ID

A3LGTC3500

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Qwerty Phone

Remarks

Handset 16: Nokia X3**Handset Maker**

Nokia

Handset Model Name

X3

FCC ID

PPIRM-540

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 06/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Slider Phone

Remarks

Handset 17: Samsung SGH-A436**Handset Maker**

Samsung

Handset Model Name

SGH-A436

FCC ID

A3LSGHA437

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Basic Flip Phone

Remarks

Handset 18: Samsung Galaxy i9000

Handset Maker

Samsung

Handset Model Name

Galaxy i9000

FCC ID

A3LGTI9000

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Touch Smartphone

Remarks

Handset 19: Samsung I9100 Galaxy S II

Handset Maker

Samsung

Handset Model Name

I9100 Galaxy S II

FCC ID

A3LGTI9100

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 09/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Touch Screen Phone

Remarks

Handset 20: Samsung Galaxy Pro B7510

Handset Maker

Samsung

Handset Model Name

Galaxy Pro B7510

FCC ID

A3LGTB7510

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Qwerty Touchscreen Smartphone

Remarks

Handset 21: Samsung GT-S5230

Handset Maker

Samsung

Handset Model Name

GT-S5230

FCC ID

A3LGTS5230

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Touch Screen Phone

Remarks

Handset 22: Samsung GT S5260

Handset Maker

Samsung

Handset Model Name

GT S5260

FCC ID

A3LGTS5260

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 07/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Touch Screen Phone

Remarks

Handset 23: Samsung GT-I5800L Galaxy 580**Handset Maker**

Samsung

Handset Model Name**FCC ID**

GT-I5800L Galaxy 580

A3LGTI5800

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

High End Touch Screen Phone

Remarks

Handset 24: Samsung SAMSUNG B3410**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SAMSUNG B3410

A3LGTB3410

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 07/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Qwerty/Touch phone

Remarks

Handset 25: Samsung E2550

Handset Maker

Samsung

Handset Model Name

E2550

FCC ID

A3LGTE2550L

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Basic Slider Phone

Remarks

Handset 26: Samsung GT-B2710

Handset Maker

Samsung

Handset Model Name

GT-B2710

FCC ID

A3LGTB2710

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 11/11 to 12/11

Ratings

M-Rating:
T-Rating:

Functionality Level

Mid Range Rugged Phone

Remarks

Handset 27: Samsung Galaxy Mini

Handset Maker

Samsung

Handset Model Name

Galaxy Mini

FCC ID

A3LGTS5570L

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 08/11 to 12/11

Ratings

M-Rating:
T-Rating:

Functionality Level

High End Touch Smartphone

Remarks

Handset 28: Sony Ericsson W580

Handset Maker

Sony Ericsson

Handset Model Name

W580

FCC ID

PY7A1052042

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/11 to 12/11

Ratings

M-Rating: M3
T-Rating: T3

Functionality Level

High End Slider Phone

Remarks

Handset 29: Sony Ericsson X10 Mini Pro

Handset Maker

Sony Ericsson

Handset Model Name

X10 Mini Pro

FCC ID

PY7A3880071

Air Interfaces/Frequency Bands

800 MHz GSM
850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

Dates

This handset model was offered from: 01/11 to 05/11

Ratings

M-Rating:

T-Rating:

Functionality Level

Mid Range Qwerty Touch Smartphone

Remarks

Certification**This Report has been certified by:**

Catherine Moyer CEO and General Manager

01/16/2012 11:35 AM