



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005032973

Filing Deadline: January 17, 2012

FRN: 0020322053

Filing Date: 01/17/2012 05:44 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: Gulf Coast Home Phone Services, Inc.

Brand Names: Gulf Coast Wireless

PO Box: 831658

Street Address:

City: Ocala

State: FL

Zip Code: 34483-1658

Contact Name: Tina Allen

Contact Phone: (352) 233-2717

Contact Fax: (352) 433-2161

Contact Email: tallen@telecomservicebureau.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Telecom Service Bureau, Inc.

PO Box: 831478

Street Address:

City: Ocala

State: FL

Zip Code: 34483-1478

Contact Name: Tina Allen  
Contact Phone: (352) 233-2717  
Contact Fax: (352) 433-2161  
Contact Email: tallen@telecomservicebureau.com

### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? No

Explain: Handsets are refurbished and do not come packaged in original boxes or include original manuals, but information can be found via the manufacturer's website

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? No

Website address:

Explain: Handsets are refurbished and do not come packaged in original boxes or include original manuals, but information can be found via the manufacture's website

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Gulf Coast Wireless will advertise the availability of its services throughout its designated service area through the use of radio spots, newspaper, community outreach events, direct mail campaigns, websites and local agencies

### Methodology for Functionality Levels

N/A

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 4

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	3	75%	1	25%			4

### Handset 1: Motorola RAZR VE20

#### Handset Maker

Motorola

#### Handset Model Name

RAZR VE20

#### FCC ID

ihdt56jm1

#### Air Interfaces/Frequency Bands

850 MHz CDMA  
1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

m4 and t4 capabilities

**Remarks**

---

**Handset 2: Motorola V3m****Handset Maker**

Motorola

**Handset Model Name**

V3m

**FCC ID**

IHDT56FT1

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 10/11 to 12/11

**Ratings**

M-Rating: M4

T-Rating: T4

**Functionality Level**

m4 and t4 capabilities

**Remarks**

---

**Handset 3: Samsung M330****Handset Maker**

Samsung

**Handset Model Name**

M330

**FCC ID**

A3LSPHM330

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 10/11 to 12/11

### Ratings

M-Rating: M4

T-Rating: T4

### Functionality Level

m4 and t4 capabilities

### Remarks

---

## Handset 4: Kyocera KX9d

### Handset Maker

Kyocera

### Handset Model Name

KX9d

### FCC ID

OVFKWC-KX9D

### Air Interfaces/Frequency Bands

1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 10/11 to 12/11

### Ratings

M-Rating: M4

T-Rating:

### Functionality Level

m4 compatability; no "T" rating listed

### Remarks

---

## Certification

### This Report has been certified by:

Tina C Allen Senior Compliance Manager

01/17/2012 05:44 PM