



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: July 1, 2011 - June 30, 2012

Filing Confirmation Number: 0005311064

Filing Deadline: July 16, 2012

FRN: 0018928549

Filing Date: 07/16/2012 03:26 PM

### General Report Information

#### Type of Company

Device Manufacturer

#### De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

#### Company Information

Company Name: Hewlett-Packard Company  
Brand Names: HP/Palm  
PO Box:  
Street Address: 11445 Compaq Center Dr. Mail Stop 040201  
City: Houston  
State: TX  
Zip Code: 77070

Contact Name: Glenn Meyer  
Contact Phone: (281) 514-9391  
Contact Fax:  
Contact Email: glenn.meyer@hp.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: Drinker Biddle & Reath LLP  
PO Box:  
Street Address: 1500 K Street, NW, Suite 1100  
City: Washington  
State: DC  
Zip Code: 20005

Contact Name: Patrick McFadden  
Contact Phone: (202) 354-1330  
Contact Fax: (202) 842-8465  
Contact Email: patrick.mcfadden@dbr.com

### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.hpwebox.com/hac/> and <http://www.hp.com/accessibility/>

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: HP collaborated with the Information Technology Industry Council Accessibility and Telecom Committees, and with disability/advocacy groups representing people with disabilities, regarding Sections 255 and 508 of the Communications Act and the 21st Century Communications and Video Accessibility Act. Product HAC information, HAC explanations, and consumer education text is also available on the HP public website ([www.hp.com/accessibility](http://www.hp.com/accessibility/)).

### Hearing Aid Testing

How many handset models were tested for hearing aid compatibility during the reporting period? 0

### Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 9

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	3	60%			2	40%	5
CDMA	2	50%	2	50%			4
WCDMA	3	60%			2	40%	5

## Handset 1: Palm Pixi-E

### Handset Maker

Palm

### Handset Model Name      FCC ID

Pixi-E                      O8F-PIXE

### Air Interfaces/Frequency Bands

850 MHz CDMA  
1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

### Dates

This handset model was offered from: 11/09 to 04/12

### Ratings

M-Rating: M4  
M-Rating Certification Date: 10/26/09  
Version of the ANSI C63.19 standard used during the certification process: 2007  
T-Rating: T4  
T-Rating Certification Date: 10/26/09  
Version of the ANSI C63.19 standard used during the certification process: 2007

### Remarks

Product was EOL (end of life) in 11/10. Remaining inventory was sold during this reporting period.

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## Handset 2: Palm Pixi Plus-E

### Handset Maker

Palm

### Handset Model Name      FCC ID

Pixi Plus-E                O8F-PIXEW

### Air Interfaces/Frequency Bands

850 MHz CDMA  
1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/10 to 04/12

**Ratings**

M-Rating: M4

M-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 12/13/09

Version of the ANSI C63.19 standard used during the certification process: 2007

**Remarks**

Product was EOL (end of life) in 5/10. Remaining inventory was sold during this reporting period.

**Handset 3: Palm Pixi Plus-U****Handset Maker**

Palm

**Handset Model Name****FCC ID**

Pixi Plus-U

O8F-PIXUW

**Air Interfaces/Frequency Bands**

850 MHz GSM

850 MHz WCDMA

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz WCDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 06/10 to 03/12

**Ratings**

M-Rating: M3

M-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T3

T-Rating Certification Date: 03/26/10

Version of the ANSI C63.19 standard used during the certification process: 2007

**Remarks**

Product was EOL (end of life) on 3/11. Remaining inventory was sold during this reporting period.

**Handset 4: Hewlett-Packard IPAQ Glisten****Handset Maker**

Hewlett-Packard

**Handset Model Name****FCC ID**

IPAQ Glisten

B94HHP21C

### Air Interfaces/Frequency Bands

850 MHz GSM  
850 MHz WCDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz WCDMA  
2100 MHz WCDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

### Dates

This handset model was offered from: 01/10 to 03/12

### Ratings

M-Rating: M4  
M-Rating Certification Date: 09/01/09  
Version of the ANSI C63.19 standard used during the certification process: 2007  
T-Rating: T3  
T-Rating Certification Date: 09/01/09  
Version of the ANSI C63.19 standard used during the certification process: 2007

### Remarks

Please note the correct model name is the iPAQ Glisten, not the IPAQ Glisten as listed in the FCC's database. Product was EOL (end of life) on 3/11. Remaining inventory was sold during this reporting period.

## Handset 5: Palm Pre-E

### Handset Maker

Palm

Handset Model Name	FCC ID
Pre-E	O8F-CASC
Pre Plus-E	O8F-CASC

### Air Interfaces/Frequency Bands

850 MHz CDMA  
1900 MHz CDMA

### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 06/09 to 04/12

**Ratings**

M-Rating: M4

M-Rating Certification Date: 05/20/09

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

**Remarks**

Product was EOL (end of life) in 7/10 (Pre-E) and 11/10 (Pre Plus-E). Remaining inventory was sold during this reporting period.

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**Handset 6: Palm Pre 2-E****Handset Maker**

Palm

**Handset Model Name****FCC ID**

Pre 2-E

O8F-ROAE

**Air Interfaces/Frequency Bands**

850 MHz CDMA

1900 MHz CDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 02/11 to 04/12

**Ratings**

M-Rating: M4

M-Rating Certification Date: 10/19/10

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

**Remarks**

Product was EOL (end of life) in 5/11. Remaining inventory was sold during this reporting period.

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**Handset 7: Palm Pre-U****Handset Maker**

Palm

**Handset Model Name****FCC ID**

Pre-U

O8F-CASG

Pre Plus-U

O8F-CASG

**Air Interfaces/Frequency Bands**

850 MHz GSM

850 MHz WCDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz WCDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

#### Dates

This handset model was offered from: 05/10 to 04/12

#### Ratings

M-Rating:

M-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

#### Remarks

Product was EOL (end of life) in 2/10 (Pre-U) and 12/10 (Pre Plus-U). Remaining inventory was sold during this reporting period.

### Handset 8: Hewlett-Packard Veer

#### Handset Maker

Hewlett-Packard

#### Handset Model Name

Veer

#### FCC ID

O8F-BROU

#### Air Interfaces/Frequency Bands

850 MHz GSM  
850 MHz WCDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz WCDMA  
2100 MHz WCDMA

#### Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

**Dates**

This handset model was offered from: 05/11 to 04/12

**Ratings**

M-Rating:

M-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

T-Rating:

T-Rating Certification Date:

Version of the ANSI C63.19 standard used during the certification process:

**Remarks**

Product was EOL (end of life) in 9/11. Remaining inventory was sold during this reporting period.

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**Handset 9: Hewlett-Packard Pre3-U****Handset Maker**

Hewlett-Packard

**Handset Model Name**

Pre3-U

**FCC ID**

B94HHF30CN

**Air Interfaces/Frequency Bands**

850 MHz GSM

850 MHz WCDMA

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

1900 MHz WCDMA

2100 MHz WCDMA

**Additional Air Interfaces and Frequency Bands**

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? Yes

**Dates**

This handset model was offered from: 07/11 to 04/12

**Ratings**

M-Rating: M3

M-Rating Certification Date: 03/06/11

Version of the ANSI C63.19 standard used during the certification process: 2007

T-Rating: T4

T-Rating Certification Date: 04/01/11

Version of the ANSI C63.19 standard used during the certification process: 2007

**Remarks**

Product was EOL (end of life) in 9/11. Remaining inventory was sold during this reporting period.

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## Certification

This Report has been certified by:

Glenn Meyer Acting Manager, Accessibility & Aging  
07/16/2012 03:26 PM

Reference Copy