



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2012 - December 31, 2012

Filing Confirmation Number: 0005602284

Filing Deadline: January 15, 2013

FRN: 0016871113

Filing Date: 01/14/2013 12:22 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Start Wireless Group, Inc.

Brand Names: Page Plus

PO Box:

Street Address: 1615 Timberwolf Drive

City: Holland

State: OH

Zip Code: 43528

Contact Name: Amar Zedan

Contact Phone: (419) 725-0404

Contact Fax:

Contact Email: amar@pagepluscellular.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?  
No

Explain: Not applicable. All handsets offered by Page Plus are capable of hearing aid compatibility over every supported air interface or frequency band.

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

No

Explain: Not applicable. All handsets offered by Page Plus are capable of hearing aid compatibility over every supported air interface or frequency band.

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.pagepluscellular.com/Support/HACCompliance.aspx>

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Page Plus ensures that all of our sales and service staff are fully trained (and regularly tested) on hearing aid compatibility and the level of compatibility for each phone in order to assist customers in their phone selection. In addition, the hearing aid compatibility rating for each phone is clearly provided on our web site

### Methodology for Functionality Levels

Methodology for Functionality Levels

Low Tier Low cost phones with basic wireless telephone features primarily selected because of the low price. May or may not have camera or Bluetooth. Generally does not have features such as an MP3 player or expandable memory. Mid Tier Mid range phones with basic wireless telephone features. Likely to have a camera and Bluetooth. May or may not have features such as an MP3 player or expandable memory. Price, while generally not low, is still quite affordable.

High Tier Top tier phones with basic wireless telephone features. Likely to have a camera and Bluetooth as well as an MP3 player and expandable memory. May or may not have a Touch-screen interface. High Tier phones are typically offered at the highest price point.

### Report Remarks

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You have reported the following handset model summary information.

Total number of handsets offered: 22

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
CDMA	16	73%	5	23%	1	5%		22

### Handset 1: Motorola W385

#### Handset Maker

Motorola

#### Handset Model Name

W385

#### FCC ID

IHDT56HC1

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 10/09 to 04/12

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Mid

#### Remarks

### Handset 2: LG VX9900

#### Handset Maker

LG

#### Handset Model Name

VX9900

#### FCC ID

BEJ VX9900

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 12/09 to 04/12

### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Mid

### Remarks

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## Handset 3: LG VX5200

### Handset Maker

LG

### Handset Model Name

VX5200

### FCC ID

BEJAX5000

### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

### Dates

This handset model was offered from: 01/08 to 04/12

### Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Low

### Remarks

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## Handset 4: Kyocera M2000

### Handset Maker

Kyocera

### Handset Model Name

M2000

### FCC ID

OVF-K4802

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 06/10 to 06/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Mid Tier

### Remarks

## Handset 5: Kyocera S4000 Mako

### Handset Maker

Kyocera

### Handset Model Name

S4000 Mako

### FCC ID

OVFKWC-K33B01

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 03/10 to 02/12

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Low

**Remarks**

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**Handset 6: LG VX8350**

**Handset Maker**

LG

**Handset Model Name**

VX8350

**FCC ID**

BEJVX8350

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/10 to 04/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 7: Motorola KRZR K1m**

**Handset Maker**

Motorola

**Handset Model Name**

KRZR K1m

**FCC ID**

IHDT56GH1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 04/10 to 04/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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**Handset 8: Samsung SCH-U340****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-U340

A3LSCHU340

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 07/10 to 04/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Low

**Remarks**

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**Handset 9: LG VX9400**

**Handset Maker**

LG

**Handset Model Name**

VX9400

**FCC ID**

BEJVX9400

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 09/10 to 04/12

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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**Handset 10: LG VX5300**

**Handset Maker**

LG

**Handset Model Name**

VX5300

**FCC ID**

BEJVX5300

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 09/10 to 04/12

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Low

**Remarks**

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**Handset 11: Samsung SCH-U740****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-U740

A3LSCHU710

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/09 to 04/12

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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**Handset 12: Research In Motion Limited BlackBerry 8330**

**Handset Maker**

Research In Motion Limited

**Handset Model Name**

BlackBerry 8330

**FCC ID**

L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 13: Kyocera E3100 Rio**

**Handset Maker**

Kyocera

**Handset Model Name**

E3100 Rio

**FCC ID**

OVF-K5402

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 08/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 14: Kyocera S2100 Luno****Handset Maker**

Kyocera

**Handset Model Name****FCC ID**

S2100 Luno

OVF-K5502

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/11 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 15: Motorola WX445 CITRUS**

**Handset Maker**

Motorola

**Handset Model Name**

WX445 CITRUS

**FCC ID**

IHDP56LF1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/11 to 12/12

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High

**Remarks**

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**Handset 16: Kyocera S2300**

**Handset Maker**

Kyocera

**Handset Model Name**

S2300

**FCC ID**

OVF-K5302

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 08/11 to 12/12

**Ratings**

M-Rating: M4  
T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 17: UT Starcom CDM-7076****Handset Maker**

UT Starcom

**Handset Model Name****FCC ID**

CDM-7076

O6Y-CDM7076

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/11 to 06/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 18: Huawei M866 Ascend Y**

**Handset Maker**

Huawei

**Handset Model Name**

M866 Ascend Y

**FCC ID**

QISM866

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 19: Kyocera C5121 Milano**

**Handset Maker**

Kyocera

**Handset Model Name**

C5121 Milano

**FCC ID**

OVFC51213CD

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 06/12 to 12/12

**Ratings**

M-Rating: M4  
T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 20: LG Voyager VX10000****Handset Maker**

LG

**Handset Model Name****FCC ID**

Voyager VX10000

BEJ VX10000

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/12 to 12/12

**Ratings**

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 21: Motorola W755**

**Handset Maker**

Motorola

**Handset Model Name**

W755

**FCC ID**

IHDT56JB1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/12 to 12/12

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 22: Nokia 7705**

**Handset Maker**

Nokia

**Handset Model Name**

7705

**FCC ID**

QMNRM-526

## Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

## Dates

This handset model was offered from: 06/12 to 12/12

## Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## Functionality Level

Mid Tier

## Remarks

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## Certification

### This Report has been certified by:

David A Gall Financial Manager  
01/14/2013 12:22 PM