



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006084820

Filing Deadline: January 15, 2014

FRN: 0016871113

Filing Date: 01/06/2014 05:27 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Start Wireless Group, Inc.

Brand Names: Page Plus

PO Box:

Street Address: 1615 Timberwolf Drive

City: Holland

State: OH

Zip Code: 43528

Contact Name: Amar Zedan

Contact Phone: (419) 725-0404

Contact Fax:

Contact Email: amar@pagepluscellular.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?  
No

Explain: Not Applicable. All handsets offered by Page Plus are capable of hearing aid compatibility over every supported air interface or frequency band.

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?  
No

Explain: Not Applicable. All handsets offered by Page Plus are capable of hearing aid compatibility over every supported air interface or frequency band.

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.pagepluscellular.com/Support/HACCompliance.aspx>

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Describe consumer outreach efforts in the past 12 months:

Page Plus ensures that all of our sales and service staff are fully trained (and regularly tested) on hearing aid compatibility and the level of compatibility for each phone in order to assist customers in their phone selection. In addition, the hearing aid compatibility rating for each phone is clearly provided on our web site

### Methodology for Functionality Levels

Low Tier Low-cost phones with basic wireless telephone features primarily selected because of the low price. May or may not have camera or Bluetooth. Generally does not have features such as an MP3 player or expandable memory.

Mid Tier Mid-range phones with basic wireless telephone features. Likely to have a camera and Bluetooth. May or may not have features such as an MP3 player or expandable memory. Price, while generally not low, is still quite affordable.

High Tier Top tier phones with basic wireless telephone features. Likely to have a camera and Bluetooth as well as an MP3 player and expandable memory. May or may not have a Touch-screen interface. High Tier phones are typically offered at the highest price point.

### Report Remarks

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You have reported the following handset model summary information.

Total number of handsets offered: 15

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
CDMA	11	73%	4	27%			15	

## Handset 1: Huawei M866 Ascend Y

### Handset Maker

Huawei

### Handset Model Name

M866 Ascend Y

### FCC ID

QISM866

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 12/12 to 12/13

### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

High Tier

### Remarks

## Handset 2: Kyocera C5121 Milano

### Handset Maker

Kyocera

### Handset Model Name

C5121 Milano

### FCC ID

OVFC51213CD

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 06/12 to 12/13

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

High Tier

### Remarks

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## Handset 3: Kyocera E3100 Rio

### Handset Maker

Kyocera

### Handset Model Name

E3100 Rio

### FCC ID

OVF-K5402

### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA

### Dates

This handset model was offered from: 08/11 to 12/13

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Mid Tier

### Remarks

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## Handset 4: Kyocera S2300

### Handset Maker

Kyocera

### Handset Model Name

S2300

### FCC ID

OVF-K5302

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 08/11 to 12/13

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Mid Tier

### Remarks

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## Handset 5: LG LG220C

### Handset Maker

LG

### Handset Model Name

LG220C

### FCC ID

BEJLG220C

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 12/13 to 12/13

### Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Low Tier

**Remarks**

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**Handset 6: LG LGL75C**

**Handset Maker**

LG

**Handset Model Name**

LGL75C

**FCC ID**

BEJVS700

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 7: LG Voyager VX10000**

**Handset Maker**

LG

**Handset Model Name**

Voyager VX10000

**FCC ID**

BEJVS10000

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/12 to 02/13

**Ratings**

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 8: LG VX9100****Handset Maker**

LG

**Handset Model Name****FCC ID**

VX9100

BEJVX9100

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/13 to 03/13

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 9: Motorola W755**

**Handset Maker**

Motorola

**Handset Model Name**

W755

**FCC ID**

IHDT56JB1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/12 to 02/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 10: Motorola WX445 CITRUS**

**Handset Maker**

Motorola

**Handset Model Name**

WX445 CITRUS

**FCC ID**

IHDP56LF1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/11 to 07/13

**Ratings**

M-Rating: M3  
T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 11: Nokia 7705****Handset Maker**

Nokia

**Handset Model Name**

7705

**FCC ID**

QMNRM-526

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 06/12 to 04/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 12: Research In Motion Limited BlackBerry 8330**

**Handset Maker**

Research In Motion Limited

**Handset Model Name**

BlackBerry 8330

**FCC ID**

L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 11/11 to 03/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 13: Samsung S950C**

**Handset Maker**

Samsung

**Handset Model Name**

S950C

**FCC ID**

A3LSCHI500

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

High Tier

**Remarks**

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**Handset 14: Samsung SCH-R360****Handset Maker**

Samsung

**Handset Model Name****FCC ID**

SCH-R360

A3LSCHR360

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 02/13 to 05/13

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Handset 15: Samsung SCH-u450**

**Handset Maker**

Samsung

**Handset Model Name**

SCH-u450

**FCC ID**

A3LSCHU450

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/13 to 09/13

**Ratings**

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid Tier

**Remarks**

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**Certification**

**This Report has been certified by:**

David A Gall Financial Manager  
01/06/2014 05:27 PM