



# Federal Communications Commission

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006084726

Filing Deadline: January 15, 2014

FRN: 0004381422

Filing Date: 01/06/2014 04:48 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period?

Date that you began offering handsets in the United States 12/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Citizens Telephone Cooperative

Brand Names: Motorola

LG

Samsung

Casio

Apple

PO Box: 137

Street Address: 220 Webbs Mill Road NE

City: Floyd

State: VA

Zip Code: 24091

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#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

## Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?

Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

## Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? No

Website address:

Explain: No public website displaying devices at this time.

## Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Monthly VDDHH in office visits on the 3rd Wednesday of each month.

## Methodology for Functionality Levels

Have a device to meet various income levels, service needs such as large button device, features for text, picture messaging, and data services.

## Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 14

Air Interface	Fully Hearing Aid Compatible Number Percent	Acoustic Coupling Compatible Only Number Percent	Non-Compliant Handsets Number Percent	Excluded Handsets Number	Total by Air Interface
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CDMA	14 100%				14
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## Handset 1: Apple iPhone 4S 16GB

### Handset Maker

Apple

### Handset Model Name

iPhone 4S 16GB

### FCC ID

BCG-E2430A

### Air Interfaces/Frequency Bands

1900 MHz CDMA

### Dates

This handset model was offered from: 12/13 to 12/13

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

FUNCTIONS

### Remarks

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## Handset 2: Casio Hitachi C771 Commando

### Handset Maker

Casio Hitachi

### Handset Model Name

C771 Commando

### FCC ID

TYKNX9320

### Air Interfaces/Frequency Bands

1900 MHz CDMA

### Dates

This handset model was offered from: 12/13 to 12/13

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

OPERATIONS

**Remarks**

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**Handset 3: Casio Hitachi Ravine 2**

**Handset Maker**

Casio Hitachi

**Handset Model Name**

Ravine 2

**FCC ID**

JYC78

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTION

**Remarks**

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**Handset 4: LG Accolade VX-5600**

**Handset Maker**

LG

**Handset Model Name**

Accolade VX-5600

**FCC ID**

BEJVX5600

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

PRICE

**Remarks**

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**Handset 5: LG Cosmos**

**Handset Maker**

LG

**Handset Model Name**

**FCC ID**

Cosmos

BEJVN251

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTION

**Remarks**

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**Handset 6: LG enV2(VX-9100)**

**Handset Maker**

LG

**Handset Model Name**

enV2(VX-9100)

**FCC ID**

BEJVX9100

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Price

**Remarks**

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**Handset 7: LG enV3 VX-9200**

**Handset Maker**

LG

**Handset Model Name**

enV3 VX-9200

**FCC ID**

BEJVX9200

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Price

**Remarks**

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**Handset 8: LG Revere VN150**

**Handset Maker**

LG

**Handset Model Name**

**FCC ID**

Revere VN150

BEJVN150

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

PRICE

**Remarks**

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**Handset 9: LG VX8360**

**Handset Maker**

LG

**Handset Model Name**

VX8360

**FCC ID**

BEJWX8360

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Price

**Remarks**

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**Handset 10: Motorola Droid 2 Global**

**Handset Maker**

Motorola

**Handset Model Name**

Droid 2 Global

**FCC ID**

IHDP56KC1

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTION

**Remarks**

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**Handset 11: Samsung Convoy3**

**Handset Maker**

Samsung

**Handset Model Name**

Convoy3

**FCC ID**

A3LSCHU680

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTIONS

**Remarks**

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**Handset 12: Samsung Gusto 2**

**Handset Maker**

Samsung

**Handset Model Name**

Gusto 2

**FCC ID**

A3LSCHU365

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTION

**Remarks**

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**Handset 13: Samsung Haven U320**

**Handset Maker**

Samsung

**Handset Model Name**

Haven U320

**FCC ID**

A3LSCHU320

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

PRICE

**Remarks**

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**Handset 14: Samsung Intensity III**

**Handset Maker**

Samsung

**Handset Model Name**

**FCC ID**

Intensity III

A3LSCHU485

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 12/13 to 12/13

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

FUNCTIONS

**Remarks**

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**Certification**

**This Report has been certified by:**

Lori A Saltus EVP Customer Relations  
01/06/2014 04:48 PM