



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006094062

Filing Deadline: January 15, 2014

FRN: 0018536961

Filing Date: 01/09/2014 06:55 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: InTouch America, Inc.

Brand Names: InTouch America, Inc.

PO Box: 571207

Street Address:

City: Tarzana

State: CA

Zip Code: 91357

Contact Name: Jasmin Maadi

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

Yes

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.intouchamerica.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: All customer service representatives and sales staff were trained to make sure customers understand differences in handset Hearing Aid Compatibility and options available.

Methodology for Functionality Levels

Levels of Functionality

Basic phone - entry-level devices that are offered at a low cost. Basic wireless telephone features, may not have camera, Bluetooth, or internet access capability and generally does not have features such as, MP3 player, and expandable memory.

Advanced phone - devices with more advanced capabilities and features at an affordable price. Camera, Bluetooth, Restricted Internet Access, larger on-board RAM storage, enhanced color display, Video capture and playback.

Smart phone - devices that run complete operating system software as a platform for application developers. Generally offer advanced features for corporate users, Enhanced Camera with picture/video capture, Stereo Radio and MP3 player, Advanced Support for Bluetooth Application, Full internet access capability with Web Browser, Expandable Memory, Touch Screen interface, Email support, Windows Mobile platform, Faster processor.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 32

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
GSM	5	71%	2	29%			7	
CDMA	24	77%	7	23%			31	
WCDMA	5	71%	2	29%			7	

Handset 1: Apple iPhone 4S

Handset Maker

Apple

Handset Model Name

iPhone 4S

FCC ID

BCG-E2422A

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz CDMA
850 MHz WCDMA
900 MHz GSM
900 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 2: Apple iPhone 5

Handset Maker

Apple

Handset Model Name

iPhone 5

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz GSM
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
900 MHz GSM
900 MHz WCDMA
1800 MHz LTE
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
2100 MHz GSM
2100 MHz CDMA
2100 MHz WCDMA
2100 MHz LTE

Dates

This handset model was offered from: 01/13 to 05/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 3: Apple iPhone 5c

Handset Maker

Apple

Handset Model Name

iPhone 5c

FCC ID

BCG-E2644A

Air Interfaces/Frequency Bands

700 MHz LTE
800 MHz CDMA
800 MHz LTE
850 MHz GSM
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
900 MHz GSM
900 MHz WCDMA
900 MHz LTE
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1800 MHz GSM
1800 MHz LTE
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
2100 MHz WCDMA
2100 MHz LTE

Dates

This handset model was offered from: 09/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 4: Apple iPhone 5s

Handset Maker

Apple

Handset Model Name

iPhone 5s

FCC ID

BCG-E2642A

Air Interfaces/Frequency Bands

700 MHz LTE
800 MHz CDMA
800 MHz LTE

850 MHz GSM
850 MHz CDMA
850 MHz WCDMA
850 MHz LTE
900 MHz GSM
900 MHz WCDMA
900 MHz LTE
1700 MHz CDMA
1700 MHz WCDMA
1700 MHz LTE
1800 MHz GSM
1800 MHz LTE
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
1900 MHz LTE
2100 MHz WCDMA
2100 MHz LTE

Dates

This handset model was offered from: 07/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 5: Apple iPhone4

Handset Maker

Apple

Handset Model Name

iPhone4

FCC ID

BCG-E2422B

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 6: HTC RHYME 6330-PURPLE

Handset Maker

HTC

Handset Model Name

FCC ID

RHYME 6330-PURPLE

NM8PI46110

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 10/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 7: Kyocera C5121 Milano

Handset Maker

Kyocera

Handset Model Name

FCC ID

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 10/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 8: LG Cosmos**Handset Maker**

LG

Handset Model Name

Cosmos

FCC ID

BEJVN250

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 9: LG LG-VN271

Handset Maker

LG

Handset Model Name

LG-VN271

FCC ID

ZNFVN271

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 03/13 to 06/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 10: LG Octane

Handset Maker

LG

Handset Model Name

Octane

FCC ID

BEJVN530

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 05/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 11: LG REVERE

Handset Maker

LG

Handset Model Name

REVERE

FCC ID

BEJVN150

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 04/13 to 07/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 12: LG Vortex

Handset Maker

LG

Handset Model Name

Vortex

FCC ID

BEJVS660

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/13 to 09/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 13: LG VS740 Ally

Handset Maker

LG

Handset Model Name

VS740 Ally

FCC ID

BEJVS740

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 14: LG VX5600**Handset Maker**

LG

Handset Model Name

VX5600

FCC ID

BEJVX5600

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 03/13 to 07/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 15: Motorola a455 rival

Handset Maker

Motorola

Handset Model Name

a455 rival

FCC ID

IHDT56KG1

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 06/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 16: Motorola A956 Droid2 Global

Handset Maker

Motorola

Handset Model Name

A956 Droid2 Global

FCC ID

IHDP56LV1

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz CDMA
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 17: Motorola Droid X2

Handset Maker

Motorola

Handset Model Name

Droid X2

FCC ID

IHDT56MJ1

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 02/13 to 05/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 18: Palm Pixi Plus

Handset Maker

Palm

Handset Model Name

Pixi Plus

FCC ID

O8F-PIXEW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 09/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 19: Pantech TXT8040

Handset Maker

Pantech

Handset Model Name

TXT8040

FCC ID

JYCSHOW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 20: Research In Motion Limited 9330

Handset Maker

Research In Motion Limited

Handset Model Name

9330

FCC ID

L6ARCL20CW

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 21: Samsung A157

Handset Maker

Samsung

Handset Model Name

A157

FCC ID

A3LSGHA157V

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Dates

This handset model was offered from: 10/13 to 12/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Basic

Remarks

Handset 22: Samsung Galaxy S4

Handset Maker

Samsung

Handset Model Name

Galaxy S4

FCC ID

A3LSCHI545

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz CDMA
900 MHz GSM
1700 MHz LTE
1800 MHz GSM
1900 MHz GSM
1900 MHz CDMA
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Smartphone/PDA

Remarks

Handset 23: Samsung Gusto

Handset Maker

Samsung

Handset Model Name

Gusto

FCC ID

A3LSCHU360

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 24: Samsung I110 Illusion

Handset Maker

Samsung

Handset Model Name

I110 Illusion

FCC ID

A3LSCHI110

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 25: Samsung Intensity U460

Handset Maker

Samsung

Handset Model Name

FCC ID

Intensity U460

A3LSCHU460

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 04/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advance

Remarks

Handset 26: Samsung Omnia II

Handset Maker

Samsung

Handset Model Name

Omnia II

FCC ID

A3LSCHI920

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 02/13 to 05/13

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Smartphone/PDA

Remarks

Handset 27: Samsung SCH-U310

Handset Maker

Samsung

Handset Model Name

SCH-U310

FCC ID

A3LSCHU310

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 28: Samsung SCH-U350

Handset Maker

Samsung

Handset Model Name

SCH-U350

FCC ID

A3LSCHU350

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 03/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 29: Samsung SCH-u365 Gusto2**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-u365 Gusto2

A3LSCHU365

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 30: Samsung SCH-U410

Handset Maker

Samsung

Handset Model Name

SCH-U410

FCC ID

A3LSCHU410

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 31: Samsung SCH-U430

Handset Maker

Samsung

Handset Model Name

SCH-U430

FCC ID

A3LSCHU430

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 02/13 to 06/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 32: Samsung SCH-u640

Handset Maker

Samsung

Handset Model Name

FCC ID

SCH-u640

A3LSCHU640

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 07/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Certification

This Report has been certified by:

Jasmin Maadi Vice President

01/09/2014 06:55 PM