



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006098215

Filing Deadline: January 15, 2014

FRN: 0013077250

Filing Date: 01/13/2014 07:32 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Hawaiian Telcom Services Company, Inc

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu

State: HI

Zip Code: 96813

Contact Name: Paula Blackshire

Contact Phone: (808) 546-8529

Contact Fax: (808) 546-2377

Contact Email: paula.blackshire@hawaiiantel.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The company website continues to display the HAC rating for all handsets offered.

Methodology for Functionality Levels

Good (Basic Model)- This is an entry level low-cost unit. Basic features include making and receiving calls and SMS or text messages. These phones do not generally have a camera, Bluetooth capabilities or expanded memories.

Better (Intermediate Model)- This is mid-range phone in features and cost. These devices generally have cameras, Bluetooth and web access and may have enhanced color displays and more features.

Best (Advanced Model)- These are the higher range models that run operating systems that can perform advanced features. Many of these handsets offer advanced features for corporate users such as email receipt and delivery, picture/video capture, Bluetooth, full internet access with web browsing, expandable memory, touch-screen, faster processing and email support.

Report Remarks

The following (2) questions appear on the PDF version of the report but do not appear as populated fields when completing online:

1. "Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?"
2. "Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?"

You have reported the following handset model summary information.

Total number of handsets offered: 17

Air Interface	Fully Hearing Aid Compatible Number Percent	Acoustic Coupling Compatible Only Number Percent	Non-Compliant Handsets Number Percent	Excluded Handsets Number	Total by Air Interface
CDMA	17 100%				17

Handset 1: HTC Detail

Handset Maker

HTC

Handset Model Name FCC ID

Detail NM8PG06100

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 05/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 2: HTC ONE

Handset Maker

HTC

Handset Model Name FCC ID

ONE NM8PB99400

Air Interfaces/Frequency Bands

700 MHz LTE
850 MHz CDMA
850 MHz LTE
1700 MHz LTE

1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 3: Kyocera Hydro

Handset Maker

Kyocera

Handset Model Name

FCC ID

Hydro

V65C5170

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 10/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 4: LG Rumor Reflex

Handset Maker

LG

Handset Model Name

Rumor Reflex

FCC ID

ZNFLN272

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 11/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 5: Motorola PHOTON 4G

Handset Maker

Motorola

Handset Model Name

PHOTON 4G

FCC ID

IHDP56MD1

Air Interfaces/Frequency Bands

800 MHz CDMA
2100 MHz CDMA
2.5 GHz WiMax

Dates

This handset model was offered from: 05/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks**Handset 6: Research In Motion 8330****Handset Maker**

Research In Motion

Handset Model Name

8330

FCC ID

L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 02/10 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Best

Remarks

Handset 7: Research In Motion 9330

Handset Maker

Research In Motion

Handset Model Name

9330

FCC ID

L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/11 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 8: Research In Motion 9670

Handset Maker

Research In Motion

Handset Model Name

9670

FCC ID

L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/11 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 9: Samsung Conquer**Handset Maker**

Samsung

Handset Model Name**FCC ID**

Conquer

A3LSPHD600

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 05/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 10: Samsung Galaxy 2 Epic Touch

Handset Maker

Samsung

Handset Model Name

FCC ID

Galaxy 2 Epic Touch

A3LSPHD710

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
2.5 GHz WiMax

Dates

This handset model was offered from: 05/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Handset 11: Samsung Galaxy Note 2

Handset Maker

Samsung

Handset Model Name

FCC ID

Galaxy Note 2

A3LSMP901

Air Interfaces/Frequency Bands

850 MHz CDMA
900 MHz CDMA
900 MHz LTE
1800 MHz CDMA
1900 MHz CDMA
2.4 GHz LTE

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 12: Samsung Galaxy S4

Handset Maker

Samsung

Handset Model Name

Galaxy S4

FCC ID

a3lsph1720

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1900 MHz CDMA
1900 MHz LTE
1900 MHz Wi-Fi
1900 MHz WiMax
2100 MHz CDMA
2100 MHz LTE
2100 MHz Wi-Fi
2100 MHz WiMax

Dates

This handset model was offered from: 06/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BETTER

Remarks

Handset 13: Samsung M400

Handset Maker

Samsung

Handset Model Name

M400

FCC ID

A3LSPHM400

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 11/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

GOOD

Remarks

Handset 14: Sanyo 2700

Handset Maker

Sanyo

Handset Model Name

2700

FCC ID

V65SCP-27H

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/09 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Better

Remarks

Handset 15: Sanyo Brio / KYS3015**Handset Maker**

Sanyo

Handset Model Name

Brio / KYS3015

FCC ID

V65S3015

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 05/12 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

GOOD

Remarks

Handset 16: Sanyo Katana Eclipse X

Handset Maker

Sanyo

Handset Model Name

FCC ID

Katana Eclipse X

JOYSCP-6750

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 11/09 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Better

Remarks

Handset 17: Sanyo Zio by Kyocera

Handset Maker

Sanyo

Handset Model Name

FCC ID

Zio by Kyocera

V65SCP-8600

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/10 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

BEST

Remarks

Certification

This Report has been certified by:

Paula Blackshire Wireless Operations Manager
01/13/2014 07:32 PM