



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2013 - December 31, 2013

Filing Confirmation Number: 0006100465

Filing Deadline: January 15, 2014

FRN: 0019466515

Filing Date: 01/14/2014 11:04 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Airvoice Wireless

Brand Names: Airvoice Wireless
Feelsafe Wireless

PO Box:

Street Address: 2425 FRANKLIN RD

City: Bloomfield Hills

State: MI

Zip Code: 48302

Contact Name: Melissa Kallabat

Contact Phone: (248) 239-1061

Contact Fax:

Contact Email: mkallabat@airvoicewireless.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? Yes

Agent Name: GSA
PO Box:
Street Address: 6250 Shiloh Road
City: Alpharetta
State: GA
Zip Code: 30005

Contact Name: Patrick Hardy
Contact Phone: (678) 304-6472
Contact Fax:
Contact Email: patrick@gsaudits.com

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
N/A

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?
N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?
N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?
Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.airvoicewireless.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Airvoice Wireless provides various tools to inform consumers about its product offerings that are hearing aid compatible through its website and through face to face outreach in the communities it services.

Methodology for Functionality Levels

Good - Handset features provide basic talk and text functions.

Better - Handset features include voice, messaging/text, and advanced features such as data including email and web.

Best - Handset features include voice, text, data and web features. Additional features such as touch screens and the ability to operate on multiple bands. Handsets in this category would be considered smartphones.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 28

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Excluded Handsets Number	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent		
GSM	21	75%	7	25%				28
CDMA	1	100%						1
WCDMA	2	100%						2

Handset 1: Alcatel 808a

Handset Maker

Alcatel

Handset Model Name

808a

FCC ID

RAD119

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 2: Alcatel 871A

Handset Maker

Alcatel

Handset Model Name

871A

FCC ID

RAD264

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 3: Alcatel 888A

Handset Maker

Alcatel

Handset Model Name

888A

FCC ID

RAD173

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 4: Alcatel 908A

Handset Maker

Alcatel

Handset Model Name

908A

FCC ID

RAD169

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 5: Alcatel 918A

Handset Maker

Alcatel

Handset Model Name

918A

FCC ID

RAD218

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 6: Alcatel 981A

Handset Maker

Alcatel

Handset Model Name

981A

FCC ID

RAD149

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 7: Alcatel 995A

Handset Maker

Alcatel

Handset Model Name

995A

FCC ID

RAD214

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 8: Alcatel MPOP 5020W

Handset Maker

Alcatel

Handset Model Name

MPOP 5020W

FCC ID

RAD356

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 9: Alcatel OT-808A

Handset Maker

Alcatel

Handset Model Name

OT-808A

FCC ID

RAD119

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 10: Alcatel OT-838G

Handset Maker

Alcatel

Handset Model Name

OT-838G

FCC ID

RAD265

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 11: Apple iPhone 4S

Handset Maker

Apple

Handset Model Name

iPhone 4S

FCC ID

BCG-E2430A

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 12: Apple iPhone 5

Handset Maker

Apple

Handset Model Name

iPhone 5

FCC ID

BCG-E2599A

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 13: Apple iPhone 5c

Handset Maker

Apple

Handset Model Name

iPhone 5c

FCC ID

BCG-E2644A

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 14: EMPORIA Clickplus Senior

Handset Maker

EMPORIA

Handset Model Name

Clickplus Senior

FCC ID

ZVP-F210

Air Interfaces/Frequency Bands

800 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 15: HTC Status

Handset Maker

HTC

Handset Model Name

Status

FCC ID

NM8PH06110

Air Interfaces/Frequency Bands

800 MHz GSM
850 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 16: LG Nitro HD

Handset Maker

LG

Handset Model Name

Nitro HD

FCC ID

BEJP930

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Better

Remarks

Handset 17: Samsung A767

Handset Maker

Samsung

Handset Model Name

A767

FCC ID

A3LSGHA767

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 11/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 18: Samsung a777

Handset Maker

Samsung

Handset Model Name

a777

FCC ID

A3LSGHA777

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz CDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz CDMA

Dates

This handset model was offered from: 01/13 to 11/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 19: Samsung Captivate Glide

Handset Maker

Samsung

Handset Model Name

FCC ID

Captivate Glide

A3LSGHI927

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Better

Remarks

Handset 20: Samsung Galaxy Note II

Handset Maker

Samsung

Handset Model Name

Galaxy Note II

FCC ID

A3LSGHT889

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 21: Samsung Galaxy S 4 Active

Handset Maker

Samsung

Handset Model Name

Galaxy S 4 Active

FCC ID

A3LSMC105A

Air Interfaces/Frequency Bands

850 MHz GSM

900 MHz GSM

1800 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 22: Samsung Galaxy S4 Mini

Handset Maker

Samsung

Handset Model Name

Galaxy S4 Mini

FCC ID

A3LSPHL520

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Best

Remarks

Handset 23: Samsung i577

Handset Maker

Samsung

Handset Model Name

i577

FCC ID

A3LSGHI577

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

better

Remarks

Handset 24: Sony Ericsson Xperia X10 Xperia E

Handset Maker

Sony Ericsson Xperia X10

Handset Model Name

Xperia E

FCC ID

PY7PM-0260

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Better

Remarks

Handset 25: Sony Ericsson Xperia X10 Xperia SP C5302

Handset Maker

Sony Ericsson Xperia X10

Handset Model Name

FCC ID

Xperia SP C5302

PY7PM-0360

Air Interfaces/Frequency Bands

850 MHz GSM
850 MHz WCDMA
900 MHz GSM
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2100 MHz WCDMA

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Better

Remarks

Handset 26: Sony Ericsson Xperia X10 Xperia ZL C6502

Handset Maker

Sony Ericsson Xperia X10

Handset Model Name

Xperia ZL C6502

FCC ID

PY7PM-0240

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Better

Remarks

Handset 27: ZTE Z221

Handset Maker

ZTE

Handset Model Name

Z221

FCC ID

Q78-Z221

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Handset 28: ZTE Z431

Handset Maker

ZTE

Handset Model Name

Z431

FCC ID

Q78-Z431

Air Interfaces/Frequency Bands

850 MHz GSM
900 MHz GSM
1800 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 11/13 to 12/13

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Good

Remarks

Certification

This Report has been certified by:

Patrick Hardy Regulatory Consultant

01/14/2014 11:04 PM

Reference Copy