



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014

Filing Confirmation Number: 0006619712

Filing Deadline: February 18, 2015

FRN: 0016871113

Filing Date: 01/14/2015 03:23 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Start Wireless Group

Brand Names: Page Plus

PO Box:

Street Address: 1615 Timberwolf Dr

City: Holland

State: OH

Zip Code: 43528

Contact Name: Amar Zedan

Contact Phone: (419) 725-0404

Contact Fax:

Contact Email: amar@pagepluscellular.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
No

Explain: All Handsets offered by Page Plus include external labeling on the package which clearly denotes HAC rating for that phone.

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

No

Explain: Not applicable. All handsets offered by Page Plus are capable of hearing aid compatibility over every supported air interface or frequency band.

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <https://www.pagepluscellular.com/support/#list>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Page Plus ensures that all of our sales and service staff are fully trained (and regularly tested) on hearing aid compatibility and the level of compatibility for each phone in order to assist customers in their phone selection. In addition, the hearing aid compatibility rating for each phone is clearly provided on our web site.

Methodology for Functionality Levels

Low Tier Low-cost phones with basic wireless telephone features primarily selected because of the low price. May or may not have camera or Bluetooth. Generally does not have features such as an MP3 player or expandable memory.

Mid Tier Mid-range phones with basic wireless telephone features. Likely to have a camera and Bluetooth. May or may not have features such as an MP3 player or expandable memory. Price, while generally not low, is still quite affordable.

High Tier Top tier phones with basic wireless telephone features. Likely to have a camera and Bluetooth as well as an MP3 player and expandable memory. May or may not have a Touch-screen interface. High Tier phones are typically offered at the highest price point.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 6

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	4	67%	2	33%			6

Handset 1: Huawei M866 Ascend Y

Handset Maker

Huawei

Handset Model Name FCC ID

M866 Ascend Y QISM866

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/12 to 01/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High Tier

Remarks

Handset 2: Kyocera C5121 Milano

Handset Maker

Kyocera

Handset Model Name FCC ID

C5121 Milano OVFC51213CD

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/12 to 01/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High Tier

Remarks

Handset 3: Kyocera E3100

Handset Maker

Kyocera

Handset Model Name

E3100

FCC ID

OVF-K5402

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 08/11 to 01/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Mid Tier

Remarks

Handset 4: LG L75C

Handset Maker

LG

Handset Model Name

L75C

FCC ID

BEJVS700

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/13 to 01/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High Tier

Remarks

Handset 5: LG LG220C

Handset Maker

LG

Handset Model Name

LG220C

FCC ID

BEJLG220C

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/13 to 01/14

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Low Tier

Remarks

Handset 6: Samsung S950C

Handset Maker

Samsung

Handset Model Name

S950C

FCC ID

A3LSCHI500

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 12/13 to 01/14

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

High Tier

Remarks

Certification

This Report has been certified by:

David A Gall Financial Manager
01/14/2015 03:23 PM