



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014

Filing Confirmation Number: 0006618107

Filing Deadline: January 15, 2015

FRN: 0020964524

Filing Date: 01/13/2015 05:00 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Cintex Wireless, LLC
Brand Names: Cintex Wireless
PO Box:
Street Address: 11426 Rockville Pike, Suite 230
City: Rockville
State: MD
Zip Code: 22042

Contact Name: rfelgar@prepaidwirelessgroup.com
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
N/A

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.cintexwireless.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Hearing Aid compatible phones are described on the website. Also, customer service representatives are trained to provide information on such phones.

Methodology for Functionality Levels

Low Tier: Voice centric phones that support messaging. It has small displays.

Mid Tier: Improved features, greater than 1 megapixel, with better resolution with at least QCIF display.

High Tier: Improved camera features, greater than 2 megapixel with better resolution (QVGA or better). Includes a touch screen.

Report Remarks

None.

You have reported the following handset model summary information.

Total number of handsets offered: 4

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	3	75%	1	25%			4

Handset 1: Alcatel 838

Handset Maker

Alcatel

Handset Model Name

838

FCC ID

RAD265

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Mid Tier

Remarks

Handset 2: Alcatel Sparq II 875

Handset Maker

Alcatel

Handset Model Name

Sparq II 875

FCC ID

RAD296

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Mid Tier

Remarks

Handset 3: LG LX260

Handset Maker

LG

Handset Model Name

LX260

FCC ID

BEJLX260

Air Interfaces/Frequency Bands

850 MHz GSM

1900 MHz GSM

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Mid Tier

Remarks

Handset 4: LG LX400

Handset Maker

LG

Handset Model Name

LX400

FCC ID

BEJLX400

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 01/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

Functionality Level

Mid Tier

Remarks

Certification

This Report has been certified by:

Robert Felgar General Counsel
01/13/2015 05:00 PM