



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2014 - December 31, 2014

Filing Confirmation Number: 0006620165

Filing Deadline: January 15, 2015

FRN: 0004312146

Filing Date: 01/14/2015 07:15 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Credo Mobile, Inc.
Brand Names: Credo Mobile
PO Box:
Street Address: 101 Market St., Suite 700
City: San Francisco
State: CA
Zip Code: 94105

Contact Name: Jean Parker
Contact Phone: (415) 369-2053
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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
Yes

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

Yes

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: <http://www.credomobile.com/support/phones/phones-HAC.aspx>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: We provide compatibility information on our website and through customer service.

Methodology for Functionality Levels

We review our handset line-up regularly to ensure it contains acoustic and inductive coupling-compatible handset models with a range of operating capabilities. We also offer a range of plans and features at a variety of prices for compliant handsets.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 23

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	18	78%	5	22%			23
LTE	13	72%	5	28%			18

Handset 1: Apple Apple iPhone 4S

Handset Maker

Apple

Handset Model Name

Apple iPhone 4S

FCC ID

BCG-E2430A

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 11/13 to 09/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 2: Apple Apple iPhone 5C

Handset Maker

Apple

Handset Model Name

Apple iPhone 5C

FCC ID

BCG-E2644A

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 11/13 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 3: Apple iPhone 6

Handset Maker

Apple

Handset Model Name

Apple iPhone 6

FCC ID

BCG-E2816A

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 09/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 4: Apple Apple iPhone 6 Plus

Handset Maker

Apple

Handset Model Name

Apple iPhone 6 Plus

FCC ID

BCG-E2817A

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 09/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 5: Apple iPhone (5S)

Handset Maker

Apple

Handset Model Name

iPhone (5S)

FCC ID

BCG-E2642A

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 11/13 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 6: HTC HTC Desire

Handset Maker

HTC

Handset Model Name

FCC ID

HTC Desire

NM80PCV100

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 11/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 7: HTC HTC One

Handset Maker

HTC

Handset Model Name

HTC One

FCC ID

NM8PN07310

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 05/13 to 04/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 8: HTC HTC One M8

Handset Maker

HTC

Handset Model Name

HTC One M8

FCC ID

NM80P6B700

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 06/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 9: Kyocera Kyocera Kona

Handset Maker

Kyocera

Handset Model Name

FCC ID

Kyocera Kona

V65S2151

Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 10/13 to 12/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

VOICE, WEB, SMS, TTY, PIC MAIL, CLAMSHELL

Remarks

Handset 10: Kyocera Kyocera Verve

Handset Maker

Kyocera

Handset Model Name

FCC ID

Kyocera Verve

V65S3150

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 07/14 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

VOICE, WEB, SMS, TTY, PIC MAIL, CLAMSHELL

Remarks

Handset 11: LG G FLEX**Handset Maker**

LG

Handset Model Name

G FLEX

FCC ID

ZNFLS995

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 03/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 12: LG LG Nexus 5

Handset Maker

LG

Handset Model Name

FCC ID

LG Nexus 5

ZNFD820

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 12/13 to 10/14

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 13: LG Rumor Reflex S

Handset Maker

LG

Handset Model Name

Rumor Reflex S

FCC ID

ZNFUN272

Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 08/13 to 09/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

VOICE, WEB, SMS, MMS, TTY, SLIDER, QWERTY,

Remarks

Handset 14: Motorola Motorola Moto G

Handset Maker

Motorola

Handset Model Name

Motorola Moto G

FCC ID

IHDT56PF3

Air Interfaces/Frequency Bands

800 MHz CDMA

850 MHz CDMA

1900 MHz CDMA

Dates

This handset model was offered from: 07/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

VOICE, WEB, SMS, MMS, TTY, SLIDER, QWERTY,

Remarks

Handset 15: Motorola Motorola Moto X

Handset Maker

Motorola

Handset Model Name

FCC ID

Motorola Moto X

IHDT56PB2

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 10/13 to 06/14

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 16: Samsung Galaxy Note (II)

Handset Maker

Samsung

Handset Model Name

FCC ID

Galaxy Note (II)

A3LSPHL900

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 11/12 to 02/14

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 17: Samsung Galaxy Note III

Handset Maker

Samsung

Handset Model Name

Galaxy Note III

FCC ID

A3LSMN900P

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 11/13 to 12/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 18: Samsung Galaxy S4 Triband

Handset Maker

Samsung

Handset Model Name

FCC ID

Galaxy S4 Triband

A3LSPHL720T

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 04/14 to 12/14

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 19: Samsung Note 4

Handset Maker

Samsung

Handset Model Name

Note 4

FCC ID

A3LSMN910P

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 12/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 20: Samsung S4 Mini

Handset Maker

Samsung

Handset Model Name

S4 Mini

FCC ID

A3LSPHL520

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 01/14 to 05/14

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 21: Samsung Samsung Galaxy S3

Handset Maker

Samsung

Handset Model Name

Samsung Galaxy S3

FCC ID

A3LSPHL710

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 08/12 to 12/14

Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, QWERTY, TOUCH, WIFI

Remarks

Handset 22: Samsung Samsung Galaxy S4

Handset Maker

Samsung

Handset Model Name

Samsung Galaxy S4

FCC ID

A3LSPHL720

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE

Dates

This handset model was offered from: 05/13 to 12/14

Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Handset 23: Samsung Samsung Galaxy S5

Handset Maker

Samsung

Handset Model Name

Samsung Galaxy S5

FCC ID

A3LSMG900P

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
850 MHz LTE
1900 MHz CDMA
1900 MHz LTE
2.5 GHz LTE

Dates

This handset model was offered from: 04/14 to 12/14

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

PDA, VOICE, WEB, SMS, MMS, TTY, BAR, WIFI, TOUCH

Remarks

Certification

This Report has been certified by:

Haruko Kurata Vice President

01/14/2015 07:15 PM