



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015

Filing Confirmation Number: 0007098080

Filing Deadline: January 15, 2016

FRN: 0005040522

Filing Date: 01/15/2016 02:31 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? No

Were you a small entity at any time during the three years prior to the end of the reporting period? No

Date that you ceased to be a small entity?

Company Information

Company Name: Telscape Communications, Inc
Brand Names: Surelink Mobile
TruConnect
PO Box:
Street Address: 10440 N. Central Expressway, Suite 700
City: Dallas
State: TX
Zip Code: 75231

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Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: New, un-used handsets are delivered to customers in OEM packaging, HAC labeling as required by the rules, as well as the original manufacturer's user guide, which includes information regarding the handset's HAC rating and tips to avoid RF interference. Refurbished and used phones are not kitted in original manufacturer packaging and therefore do not include HAC labeling. HAC information for refurbished, used, and/or reconditioned phones is provided on the Company's website.

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

No

Explain: New, un-used handsets are delivered to customers in OEM packaging, HAC labeling as required by the rules, as well as the original manufacturer's user guide, which includes information regarding the handset's HAC rating and tips to avoid RF interference. Refurbished and used phones are not kitted in original manufacturer packaging and therefore do not include HAC labeling. HAC information for refurbished, used, and/or reconditioned phones is provided on the Company's website.

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: www.truconnect.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company engages in customer outreach and advertises the availability of its services throughout its service area using media of general distribution in a manner reasonably designed to reach those likely to subscribe to its service. In addition, the Company takes a hands on approach to customer outreach in that it engages local representatives in the community that hold neighborhood and community events educating consumers about its products and services. These local events afford consumers with an opportunity to ask questions and/or sign up for service. Our neighborhood outreach efforts are supplemented with a network of brick and mortar stores to which customers can return should they have questions or need assistance.

Methodology for Functionality Levels

Advanced: Complex Smartphone type operating systems e.g., Android, Apple, and RIM/Blackberry.

Middle: Voice capable messaging phones such as QWERTY keyboards, enhanced browsers such as those that support HTML and High Performance Push-To-Talk with high data speeds.
 Basic: Feature phones that support text messaging where alphanumeric text entry may require triple tapping. Simple web-browsing capability and other data services are typically supported.

Report Remarks

You have reported the following handset model summary information.
 Total number of handsets offered: 13

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	1	13%			7	88%	8
CDMA	5	100%					5
WCDMA	1	17%			5	83%	6
LTE	1	100%					1
Wi-Fi	4	40%			6	60%	10
WiMax	1	100%					1

Handset 1: BLU Dash JR

Handset Maker

BLU

Handset Model Name

Dash JR

FCC ID

YHLBLUDASHJR

Air Interfaces/Frequency Bands

850 MHz GSM
 1900 MHz GSM
 2.4 GHz Wi-Fi

Dates

This handset model was offered from: 05/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 2: BLU Jenny II

Handset Maker

BLU

Handset Model Name

Jenny II

FCC ID

YHLBLUJENNY2

Air Interfaces/Frequency Bands

850 MHz GSM
1900 MHz GSM

Dates

This handset model was offered from: 05/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 3: HTC Evo 4G

Handset Maker

HTC

Handset Model Name

Evo 4G

FCC ID

NM8PC36100

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA
2500 MHz WiMax

Dates

This handset model was offered from: 01/15 to 11/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 4: i Phone 4

Handset Maker

i Phone

Handset Model Name

4

FCC ID

BCG-E2422A

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 12/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 5: Kyocera Kona

Handset Maker

Kyocera

Handset Model Name

FCC ID

Kona

V65S2151

Air Interfaces/Frequency Bands

800 MHz CDMA
850 MHz CDMA
1700 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Basic

Remarks

Handset 6: LG 855

Handset Maker

LG

Handset Model Name

855

FCC ID

BEJLS855

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 7: LG Viper

Handset Maker

LG

Handset Model Name

Viper

FCC ID

ZNFLS840

Air Interfaces/Frequency Bands

800 MHz CDMA
1900 MHz CDMA
1900 MHz LTE
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 01/15 to 10/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 8: Moxee X1

Handset Maker

Moxee

Handset Model Name

X1

FCC ID

2ADHZ-MOXEEX1

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 9: Moxee X10

Handset Maker

Moxee

Handset Model Name

X10

FCC ID

2ADHZ-MOXEEX10

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 10: Moxee X100

Handset Maker

Moxee

Handset Model Name

X100

FCC ID

2ADHZ-X100

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 11: Moxee X1000**Handset Maker**

Moxee

Handset Model Name

X1000

FCC ID

2ADHZ-X1000

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 12: Social X401

Handset Maker

Social

Handset Model Name

X401

FCC ID

2ACLMX401F

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1800 MHz GSM
1800 MHz WCDMA
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 10/15 to 12/15

Ratings

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Advanced

Remarks

Handset 13: UMX MXW2

Handset Maker

UMX

Handset Model Name

MXW2

FCC ID

P46-MXW2

Air Interfaces/Frequency Bands

850 MHz GSM
1700 MHz WCDMA
1900 MHz GSM
1900 MHz WCDMA
2.4 GHz Wi-Fi

Dates

This handset model was offered from: 08/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

Advanced

Remarks

Certification

This Report has been certified by:

Cassandra Milligan Regulatory Affairs

01/15/2016 02:31 PM