

Forgot Your FCC Registration Number Password? Reset it Online in CORES

The Commission Registration System (CORES) is the online system where you can obtain an FCC Registration Number (FRN), which is required for doing business with the FCC. Currently, CORES customers are able to change their password only by contacting FCC Support staff. With a new online password reset feature coming Fall 2005, users will be able to reset their own CORES passwords online immediately upon validating their identity. To obtain and update an FRN, go to <http://www.fcc.gov/frnreg/>.

❑ Your Personal Security Question (PSQ)

The new online password reset feature requires users to establish a *Personal Security Question* (PSQ) and a corresponding answer.

Individuals will be able to choose from questions commonly used in industry such as “what is your mother’s maiden name,” “what is your favorite pet’s name,” and “what is the city of your birth.” Business entities will be able to choose from predefined question types appropriate to their needs, such as internal employee ID and date of hire. You may also define your own custom question instead.

After the new feature is deployed, all customers will be required to select a PSQ and provide an answer when they log into CORES online. We encourage all customers to select a PSQ and provide an answer when filing FCC paper Forms 160 and 161.

Please provide the answer to your Personal Security Question:

Personal Security Question Answer	
Personal Security Question:	Mother's Maiden Name
Personal Security Question Answer:	<input type="text"/>
<input type="button" value="CONTINUE"/>	

❑ Resetting Your Passwords Automatically

Once you enter a question and answer into the system, you can immediately begin using online password reset. If you forget your password, you would:

- Access the online password reset feature in CORES.
- Enter your FRN and provide the correct answer to your PSQ when prompted.
- Choose a new password. An email confirming the change will be sent to the email address associated with your FRN.

In addition to email confirmation, several other safety measures will be used to protect password information, including a secure browser interface, masking of all security data elements and Taxpayer Identification Numbers from the public, and protection of secure data elements from browser caching.

❑ Manual Reset Option Will Remain

All CORES users will be required to provide a PSQ and corresponding answer the next time they enter the system. However, those who do not wish to utilize the new online password reset feature will still have the option to change passwords by contacting FCC Support by phone or online.

A Public Notice announcing the deployment date of the CORES online password reset feature will appear on the FCC Website.

To obtain and update an FRN, go to FCC Registration at <http://www.fcc.gov/frnreg/>

For more information or assistance, see the FCC Support website at <http://esupport.fcc.gov/>



Federal Communications Commission
Wireless Telecommunications Bureau
<http://wireless.fcc.gov>