

Attachment D  
Transaction Summary



# Transaction Summary

## Welcome to Sprint

To serve you better, your first outgoing call will be re-directed to our Welcome Center.

### Account Information

ACCOUNT #: 456345890  
CUSTOMER: Michael Scott  
ADDRESS: 215 Vine Street  
Suite 220  
Scranton, PA 18501

ACCOUNT SPENDING LIMIT: \$375.00  
E-MAIL: mscott@dundermifflin.com  
CONTACT METHOD: E-mail  
BILLING METHOD: Mail

ACCOUNT PIN: \_\_\_\_\_  
SECURITY QUESTION: \_\_\_\_\_  
SECURITY ANSWER: \_\_\_\_\_

### Your Lines and Recurring Charges

#### Shared Plan

Everything Messaging - 1500 Shared Anytime Minutes Included ..... **\$99.99**  
- Voice Minutes after 1500 will be \$.35 each.

New Line 02/22

#### (570) 645-3764, Michael Scott

Eligible for a rebate after 10/22/10

Bonus Minutes - 500 Anytime Minutes Included ..... **\$0.00**  
Unlimited Nights&Weekends-7pm ..... **\$0.00**  
Unlimited Night & Wknd Min 9pm ..... **\$0.00**  
Uni Msg/VoiceMail/Amer Roaming - Included with Plan ..... **\$0.00**  
- Data Usage will be \$.03/KB

New Line 02/22

#### (570) 645-5935, Dwight Schrute

Eligible for a rebate after 10/22/10

Everything Messaging - 1500 Shared Anytime Minutes Included ..... **\$0.00**  
Unlimited Nights&Weekends-7pm ..... **\$0.00**  
Unlimited Night & Wknd Min 9pm ..... **\$0.00**  
Uni Msg/VoiceMail/Amer Roaming - Included with Plan ..... **\$0.00**  
- Data Usage will be \$.03/KB

#### Single Plan

New Line 02/22

#### (570) 269-7086, 189\*314583\*14, Jim Halpert

Eligible for a rebate after 10/22/10

Sprint Basic - 200 Anytime Minutes Included ..... **\$0.00**  
Sprint Basic 200 MRC ..... **\$29.99**  
Unltd Direct Connect & Group Connect ..... **\$10.00**  
Total Equipment Protection - \$3 insurance premium & \$4 service/repair ..... **\$7.00**  
Unlimited Night & Wknd Min 9pm ..... **\$0.00**  
- Voice Minutes after 200 will be \$.40 each.  
- Text messages (sent/received, solicited/unsolicited) will be \$.20 each.  
- Data Usage will be \$.03/KB

**AIRAVE Coverage \$4.99/device** ..... **\$4.99**  
**Sprint Surcharges\*** ..... **\$3.80**  
**Government Fees & Taxes\*** ..... **\$1.60**

\*For more details, see the Monthly Surcharge, Fee & Tax Details section later in this document.  
For plans that have limited data usage, overage rates will apply.

**Total \$157.37**



## Transaction Summary

### Today's Extra Charges

#### Shared Plan

**(570) 645-3764, Michael Scott**

Activation Fee ..... \$18.00

**(570) 645-5935, Dwight Schrute**

Activation Fee ..... \$18.00

#### Single Plan

**(570) 269-7086, 189\*314583\*14, Jim Halpert**

Activation Fee ..... \$18.00

Activation Fee Credit ..... -\$18.00

Sprint Surcharges for the above charges ..... \$0.50

Government Fees & Taxes for the above charges ..... \$2.03

Charges for future dated changes may not be reflected.

**Total \$38.53**

### Understanding Your Bill

**Your Lines and Recurring Charges** ..... \$157.37

This is the normal amount to expect on your bill due to your lines and services.  
Any eligible discounts will be applied on the invoice.

**Today's Extra Charges** ..... \$38.53

This is the extra amount due to this transaction that will be added to your next bill.

**Additional Charges** ..... Unknown

This is the unknown amount that can be added to your next bill due to previous account transactions, overage minutes, 411 directory assistance calls, text messages, data usage, downloads (ringers, screensavers, songs, etc.), international calls, international text messages, past due amounts or late payment fees.

**Total (without any Additional Charges) \$195.90**

### New Device Details

LINE: (570) 645-3764  
DEVICE: Palm Treo 800  
ESN: 33333333333333

LINE: (570) 645-5935  
DEVICE: Palm Centro 800  
ESN: 44444444444444

LINE: (570) 269-7086  
DEVICE: Motorola i670  
IMEI: 555555555555555  
SIM: 124213122321

For New Phone Returns, read our 30 Day Guarantee policy in the Sprint Policies & Guidelines section.



## Transaction Summary

### Monthly Surcharge, Fee & Tax Details

This is an estimated breakdown of your surcharges, fees and taxes that will be applied to your monthly charges. Monthly charges exclude taxes, and Sprint Surcharges include USF charge of up to 12.9% (varies quarterly), administrative charge (up to \$1.99/line/mo.), regulatory charge (\$0.40/line/mo.) and state/local fees by area. These charges are subject to change.

**Sprint Surcharges:** Sprint Surcharges are rates we choose to collect from you to help defray costs imposed on us. Surcharges are not taxes or amounts we are required to collect from you by law. Surcharges may include: Federal USF, regulatory charges, administrative charges, gross receipts charges, and other charges incurred to recover costs associated with governmental programs. The amounts, and the components used to calculate Surcharge amounts, are subject to change.

**Washington Customers:** Sprint chooses to collect Washington State B&O Fee of 0.471% of your monthly billed charges to recover its costs.

**Government Fees & Taxes:** Taxes and fees Sprint is required to collect from customers on behalf of the government."

<b>Sprint Surcharges</b>	
Federal-Univ Serv Non-LD .....	<b>\$1.22</b>
Administrative Charge .....	<b>\$1.08</b>
Regulatory Charge .....	<b>\$1.50</b>
<b>Total</b>	<b>\$3.80</b>

<b>Government Fees &amp; Taxes</b>	
Oregon State-911 Taxes.....	<b>\$1.50</b>
Oregon State-RSPF Surcharge.....	<b>\$0.10</b>
<b>Total</b>	<b>\$1.60</b>

### Account Spending Limit (CUSTOMER CONSENT REQUIRED)

Your account has a preset spending limit of **\$375.00**.

Your account has a pre-set spending limit which is the maximum balance your account can reach at any given time. Spending limit accounts are subject to a fee of \$4.99/mo per account. The fee will be waived for accounts enrolled in recurring automatic payments. Your limit pertains to all lines on the account and includes (but is not limited to) any past due balances or recent activity such as downloads (ringtones, screensavers, music, etc.), casual data, casual text messaging, voice overage, directory assistance calls, international calling or international roaming charges.

Sprint will automatically send a free text message to the account administrator as the account approaches the limit and as the limit is hit. You are responsible for paying your bill in full every month. When you reach your spending limit, all phones on your account may be unable to make or receive calls until you pay the past-due balance. If you need to make a payment dial \*3, go to www.sprint.com, or visit a store.

**Customer Acknowledged Terms**

### Equipment Protection (CUSTOMER CONSENT REQUIRED)

#### DECLINED

LINE: (570) 645-3764, NAME: Michael Scott, DEVICE: Palm Treo 800, ESN: 3333333333333

LINE: (570) 645-5935, NAME: Dwight Schrute, DEVICE: Palm Centro, ESN: 4444444444444

I understand devices are only eligible for enrollment in one of the Equipment Protection programs within 30 days of activation or upgrade. I understand that if my device is lost, stolen or damaged I may be required to pay the full retail price for a replacement device.

## Transaction Summary

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### Total Equipment Protection (TEP)

LINE: (570) 269-7086, NAME: Jim Halpert, DEVICE: Motorola I670, ESN: 555555555555555

Covers loss, theft, physical or liquid damage, mechanical or electrical failure due to defect or normal wear and tear.

**Deductible:** \$50 or \$100 non-refundable deductible per approved claim depending on model. Deductible applies to claim for Loss, Theft, Physical or Liquid Damage.

**Claim Limits:** 3 approved claims per 12 month period with a maximum replacement value of \$1000 per claim for Loss, Theft, Physical or Liquid Damage claims.

**Replacement Equipment:** Replacement equipment may be new or remanufactured and or a comparable model.

**Cancellation Policy:** You may cancel your optional coverage at any time and receive a pro-rated credit of your unearned charges.

Customer Acknowledged Terms

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## Sprint Policies & Guidelines

**Email Communications:** If you gave Sprint your email address, important account-related information including, but not limited to, a welcome letter, and contract confirmation letters, your invoice and other important information will be sent to this email address. Please make sure the email address provided is valid. If it changes, please update the information with Sprint.

**30 Day Guarantee:** Enjoy the benefit of trying your new device, plan or service for 30 days. If you are not completely satisfied with Sprint, simply return your undamaged device and deactivate services within 30 days. We'll refund your activation fee and waive your early termination fee. A \$35 restocking fee may apply for color or different model exchanges. Visit [sprint.com/returns](http://sprint.com/returns) for details.

**Right Plan Promise:** Our Sprint Right Plan Promise allows you to change your plan at any time without extending your contract, so if your needs change, so can your plan.

**Account Administrator:** The first line activated on the account is designated as the account administrator. Text messages regarding account information including applicable Account Spending Limit messages will be sent to this handset. Except for deactivations under our return policy, if your service is modified or terminated before the end of your bill cycle, no credit or refund will be provided for unused minutes or other services, and monthly service charges will not be prorated to the date of termination. To modify the account administrator, please contact us.

**Web and Internet Access Notice:** Sprint can help prevent the transmission of material harmful to minors on certain devices by allowing access to a limited number of websites or restricting internet access. For more information, call \*2 or ask your rep.

**Directory Assistance:** Sprint subscribers who dial 411 for directory assistance calls will be charged \$1.79 for each call (subject to change).

**Activation Fee:** A device activation fee of up to \$36 applies to each new line activated and to certain plan changes or upgrades of equipment.

**Shared Plan Designations:** The first line activated on any shared plan will become the primary line of service. This line of service will be billed for the full monthly recurring charge. If the primary line cancels while plan is still on the account, the second line activated will be responsible for the monthly recurring charge and other lines will be billed under the terms of the plan. To change the primary designation, please contact us.

**Bring Your Number:** With Wireless Local Number Portability (WLNP), you may have the ability to switch wireless carriers without giving up your existing phone numbers. Now you may be able to bring your current wireless or landline (business or home) number to Sprint. It can take up to 2 days to transfer your wireless number to Sprint. Transferring your landline number to Sprint can take up to 145 days, and Sprint may need to contact you during the transfer process should your landline provider have questions or require clarification.

**Terms and Conditions:** For a the most recent copy of the Sprint Terms and Conditions, please visit [sprint.com/termsandconditions](http://sprint.com/termsandconditions) or dial \*2.

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## Contact Us

Call us airtime free from your wireless phone:

DIAL \*2: Customer Service

DIAL \*3: Make a payment

DIAL \*4: Check your minutes and account balance

DIAL \*5: Customer Service - Spanish

TOLL-FREE CUSTOMER SERVICE: 888-211-4727

SALES, UPGRADES, OR ADDITIONAL LINES: 800-SPRINT1

BUSINESS CARE: 800-927-2199

ONLINE CHAT: Visit [www.sprint.com/chat](http://www.sprint.com/chat)

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# Subscriber Agreement

## New Contract

LINE: (570) 645-3764  
DEVICE: Palm Treo 800  
ESN: 3333333333333

CONTRACT: 2 Year Advantage Agreement  
START DATE: 02/22/2009  
END DATE: 02/22/2011

### Early Termination Fee

Subject to the terms and conditions below, an early termination fee (ETF) of up to \$200 per line applies if you terminate service early. Contracts starting after 11/2008 are subject to Sprint's prorated policy (\$200 through month 5 of term, decreasing \$10 a month until \$50 minimum applies to remaining term). For more information, visit [www.sprint.com/etf](http://www.sprint.com/etf).

Customer Acknowledged Terms

### Terms and Conditions

**Subscriber Agreement:** You are entering into a binding legal agreement with Sprint on behalf of yourself or your company (if you are a Business customer).

**Your Service Agreement ("Agreement") includes:** (i) the requirements and terms of the Service Plan(s) you choose as set forth in our Plans brochure and other printed materials made available to you; (ii) if your Service Plan is not specifically set forth in any printed materials, the requirements and terms set forth in the current Plans brochure apply, excluding the monthly charge and number minutes included in your Service Plan; (iii) the terms set forth in the Coverage Map brochures; (iv) the most recent General Terms and Conditions of Service ("Ts&Cs"); and (v) this Subscriber Agreement.

**Business Customers:** If you are a business customer, your Agreement is exclusively governed by the Standard Terms and Conditions for Communications Service, the Wireless Services Product Annex, and the applicable Product specific terms posted at <http://www.sprint.com/ratesandconditions>. Rates and charges are listed in the Plans brochure for business customers and other supplemental materials.

Please ask a representative to provide you any part of your Agreement (Plans brochure, Ts&Cs, or Coverage Map brochures) that you may be missing.

**Bundled Services:** If you purchase wireless service as part of a bundle with services from a 3rd party, that 3rd party may be authorized to bill and collect for all wireless services changes on our behalf. Also, as a bundled services customer, additional terms may apply that modify or replace certain terms included in your Agreement. Please refer to your bundled services Plans brochure for information on where to obtain all additional terms.

**Changes:** We may make changes to the Ts&Cs or other parts of the Agreement from time-to-time and will provide you notice of any material changes and may provide notice of non-material changes. The Ts&Cs set forth your rights in the event we make a material change.

**MANDATORY ARBITRATION:** As set forth in the Ts&Cs, you agree to a mandatory arbitration provision providing that (except for matters properly brought to small claims court) any legal or equitable claim, controversy or dispute of any kind between you and Sprint and/or any of its representatives, must be resolved by final and binding arbitration.

**Employees and Organization Member Discounts:** The discount percentage may vary from month-to-month based on the terms of the agreement your employer, association or other organization (each an "Organization") has with Sprint. The discount will be zero after your agreement or your Organization's agreement with Sprint ends.

Customer Acknowledged Terms

By signing below, you (i) represent that all information you have provided to Sprint is correct; (ii) agree that you have read and agreed to all terms of this Agreement, including the terms of your service plan and the Ts&Cs; and (iii) if acting on behalf of a business, represent that you have authorization to legally bind the business and agree to pay all charges if that business denies responsibility. THIS CONTRACT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.

Signature *Michael Scott* Date 02/22/09

## Subscriber Agreement

### New Contract

LINE: (570) 645-5935  
DEVICE: Palm Treo 800  
ESN: 4444444444444

CONTRACT: 2 Year Advantage Agreement  
START DATE: 02/22/2009  
END DATE: 02/22/2011

### Early Termination Fee

Subject to the terms and conditions below, an early termination fee (ETF) of up to \$200 per line applies if you terminate service early. Contracts starting after 11/2008 are subject to Sprint's prorated policy (\$200 through month 5 of term, decreasing \$10 a month until \$50 minimum applies to remaining term). For more information, visit [www.sprint.com/etf](http://www.sprint.com/etf).

Customer Acknowledged Terms

### Terms and Conditions

**Subscriber Agreement:** You are entering into a binding legal agreement with Sprint on behalf of yourself or your company (if you are a Business customer).

**Your Service Agreement ("Agreement")** includes: (i) the requirements and terms of the Service Plan(s) you choose as set forth in our Plans brochure and other printed materials made available to you; (ii) if your Service Plan is not specifically set forth in any printed materials, the requirements and terms set forth in the current Plans brochure apply, excluding the monthly charge and number minutes included in your Service Plan; (iii) the terms set forth in the Coverage Map brochures; (iv) the most recent General Terms and Conditions of Service ("Ts&Cs"); and (v) this Subscriber Agreement.

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**Bundled Services:** If you purchase wireless service as part of a bundle with services from a 3rd party, that 3rd party may be authorized to bill and collect for all wireless services changes on our behalf. Also, as a bundled services customer, additional terms may apply that modify or replace certain terms included in your Agreement. Please refer to your bundled services Plans brochure for information on where to obtain all additional terms.

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Signature

*Michael Scott*

Date 02/22/09

## Subscriber Agreement

### New Contract

LINE: (570) 269-7086  
DEVICE: Motorola i670  
ESN: 5555555555555555

CONTRACT: 2 Year Advantage Agreement  
START DATE: 02/22/2009  
END DATE: 02/22/2011

### Early Termination Fee

Subject to the terms and conditions below, an early termination fee (ETF) of up to \$200 per line applies if you terminate service early. Contracts starting after 11/2008 are subject to Sprint's prorated policy (\$200 through month 5 of term, decreasing \$10 a month until \$50 minimum applies to remaining term). For more information, visit [www.sprint.com/etf](http://www.sprint.com/etf).

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Signature

*Michael Scott*

Date 02/22/09