



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2010 - December 31, 2010

Filing Confirmation Number: 0004567058

Filing Deadline: January 18, 2011

FRN: 0018554386

Filing Date: 01/11/2011 09:16 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? No

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Company Information

Company Name: GreatCall, Inc.
Brand Names: Jitterbug
PO Box:
Street Address: 12680 High Bluff Drive, Suite 310
City: San Diego
State: CA
Zip Code: 92130

Contact Name: Lynn Herrick
Contact Phone: (858) 720-7322
Contact Fax:
Contact Email: lynn.herrick@greatcall.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: <http://www.greatcall.com/>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: NA

Methodology for Functionality Levels

NA

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 2

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	2	100%					2

Handset 1: Samsung SPH-A120

Handset Maker

Samsung

Handset Model Name

SPH-A120

FCC ID

A3LSPHA120

Air Interfaces/Frequency Bands

850 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/10

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

NA

Remarks

Handset 2: Samsung SCH-R100

Handset Maker

Samsung

Handset Model Name

SCH-R100

FCC ID

A3LSCHR100

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 08/10 to 12/10

Ratings

M-Rating: M4
T-Rating: T4

Functionality Level

NA

Remarks

Certification

This Report has been certified by:

Lynn Herrick VP, Legal and General Counsel
01/11/2011 09:16 AM