



Federal Communications Commission

Approved by OMB
3060-0999
See instructions for
public burden estimate.

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015

Filing Confirmation Number: 0007088736

Filing Deadline: January 15, 2016

FRN: 0004381422

Filing Date: 01/08/2016 10:01 AM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? No

Date that you began offering handsets in the United States 12/13

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: Citizens Telephone Cooperative

Brand Names: Samsung
Apple
LG
Casio

PO Box: 137

Street Address: 220 Webbs Mill Rd

City: Floyd

State: VA

Zip Code: 24091

Contact Name: Lori Saltus

Contact Phone: (540) 745-9568

Contact Fax: (540) 745-3781

Contact Email: lorisaltus@citizens.coop

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

N/A

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: www.citizens.coop

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Brochure, billboard & newspaper advertising

Methodology for Functionality Levels

Manufacturer specs and physical testing

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 21

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	3	100%					3
CDMA	15	100%					15
WCDMA	3	100%					3

Handset 1: Apple Apple iPhone 6

Handset Maker

Apple

Handset Model Name

Apple iPhone 6

FCC ID

BCG-E2816A

Air Interfaces/Frequency Bands

1900 MHz WCDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 2: Apple Apple iPhone 6 Plus

Handset Maker

Apple

Handset Model Name

Apple iPhone 6 Plus

FCC ID

BCG-E2817A

Air Interfaces/Frequency Bands

1900 MHz WCDMA

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 3: Apple iPhone 4S 16GB**Handset Maker**

Apple

Handset Model Name

iPhone 4S 16GB

FCC ID

BCG-E2430A

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 4: Casio Hitachi C771 Commando

Handset Maker

Casio Hitachi

Handset Model Name

C771 Commando

FCC ID

TYKNX9320

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 5: Casio Hitachi Ravine 2

Handset Maker

Casio Hitachi

Handset Model Name

Ravine 2

FCC ID

JYC78

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 6: IPHONE 5S IPHONE 5S

Handset Maker

IPHONE 5S

Handset Model Name

FCC ID

IPHONE 5S

BCG-E2642A

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 08/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 7: Kyocera Brigadier/E6782

Handset Maker

Kyocera

Handset Model Name

FCC ID

Brigadier/E6782

V65E6782

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 8: LG Accolade VX-5600

Handset Maker

LG

Handset Model Name

FCC ID

Accolade VX-5600

BEJ VX5600

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 10/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 9: LG Cosmos 3/VN251S

Handset Maker

LG

Handset Model Name

Cosmos 3/VN251S

FCC ID

BEJVN251

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 10: LG Enact/VS890

Handset Maker

LG

Handset Model Name

Enact/VS890

FCC ID

ZNFVS890

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 10/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 11: LG enV3 VX-9200

Handset Maker

LG

Handset Model Name

enV3 VX-9200

FCC ID

BEJVX9200

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 03/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 12: LG Lucid 2/VS870

Handset Maker

LG

Handset Model Name

Lucid 2/VS870

FCC ID

ZNFVS870

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 13: LG Revere 3/LG VN170

Handset Maker

LG

Handset Model Name

Revere 3/LG VN170

FCC ID

ZNFVN170

Air Interfaces/Frequency Bands

1900 MHz WCDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 14: LG VX8360

Handset Maker

LG

Handset Model Name

VX8360

FCC ID

BEJVX8360

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 15: Motorola Droid 2 Global

Handset Maker

Motorola

Handset Model Name

Droid 2 Global

FCC ID

IHDP56KC1

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 16: Samsung Convoy3

Handset Maker

Samsung

Handset Model Name

Convoy3

FCC ID

A3LSCHU680

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 17: Samsung Galaxy S4 Mini

Handset Maker

Samsung

Handset Model Name

Galaxy S4 Mini

FCC ID

A3LSGHI257

Air Interfaces/Frequency Bands

1900 MHz GSM

Dates

This handset model was offered from: 09/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

FUNCTIONS

Remarks

Handset 18: Samsung Galaxy S5

Handset Maker

Samsung

Handset Model Name

Galaxy S5

FCC ID

A3LSMG870F

Air Interfaces/Frequency Bands

1900 MHz GSM

Dates

This handset model was offered from: 10/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

FUNCTIONS

Remarks

Handset 19: Samsung GALAXY S6

Handset Maker

Samsung

Handset Model Name

GALAXY S6

FCC ID

A3LSMG920A

Air Interfaces/Frequency Bands

1900 MHz GSM

Dates

This handset model was offered from: 06/15 to 12/15

Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? Y

Functionality Level

FUNCTIONS

Remarks

Handset 20: Samsung Gusto 2

Handset Maker

Samsung

Handset Model Name

FCC ID

Gusto 2

A3LSCHU365

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 10/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Handset 21: Samsung Illusion I110

Handset Maker

Samsung

Handset Model Name

Illusion I110

FCC ID

A3LSCHI110

Air Interfaces/Frequency Bands

1900 MHz CDMA

Dates

This handset model was offered from: 01/15 to 12/15

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

FUNCTIONS

Remarks

Certification

This Report has been certified by:

LORI SALTUS EVP CUSTOMER RELATIONS
01/08/2016 10:01 AM