



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015

Filing Confirmation Number: 0007097260

Filing Deadline: January 15, 2016

FRN: 0023852288

Filing Date: 01/14/2016 06:09 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? No

Date that you began offering handsets in the United States 11/14

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Stream Communications, LLC.  
Brand Names: Stream  
PO Box:  
Street Address: 1950 N Stemmons Frwy Suite 3000  
City: Dallas  
State: TX  
Zip Code: 75207

Contact Name: Paul Burns  
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Contact Email: paul.burns@streamenergy.net

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: [mystream.com/hearing-compatible](http://mystream.com/hearing-compatible)

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: Hearing aid compatibility information published in the footer of the company website making it easily available from any page. The page can also be accessed using a vanity URL.

HAC ratings are also provided on each phone details page in the online store.

HAC ratings printed on all phone packaging.

### Methodology for Functionality Levels

High/Mid: Mid-to-high cost devices featuring higher-end design, material and finish, paired-up with a more sophisticated features/functions.

Low: Low cost, entry-level phones with basic features and design.

### Report Remarks

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You have reported the following handset model summary information.

Total number of handsets offered: 14

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
GSM	4	57%	1	14%	2	29%	7
CDMA	10	83%	2	17%			12
WCDMA	3	75%	1	25%			4
LTE	10	83%	2	17%			12

## Handset 1: Apple iPhone 5s

### Handset Maker

Apple

### Handset Model Name

iPhone 5s

### FCC ID

BCG-E2642A

### Air Interfaces/Frequency Bands

700 MHz LTE  
800 MHz CDMA  
850 MHz GSM  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
900 MHz GSM  
900 MHz WCDMA  
1700 MHz CDMA  
1700 MHz WCDMA  
1700 MHz LTE  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
2100 MHz CDMA  
2100 MHz WCDMA  
2100 MHz LTE

### Dates

This handset model was offered from: 04/15 to 10/15

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

**Functionality Level**

High

**Remarks**

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**Handset 2: Coolpad Quattro II 4G**

**Handset Maker**

Coolpad

**Handset Model Name**

Quattro II 4G

**FCC ID**

R38YL801ES

**Air Interfaces/Frequency Bands**

- 800 MHz CDMA
- 1700 MHz CDMA
- 1700 MHz LTE
- 1900 MHz CDMA
- 2100 MHz CDMA
- 2100 MHz LTE

**Dates**

This handset model was offered from: 04/15 to 07/15

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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### Handset 3: HTC Desire 510

#### Handset Maker

HTC

#### Handset Model Name

Desire 510

#### FCC ID

NM80PCV100

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
850 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE  
2.5 GHz LTE

#### Dates

This handset model was offered from: 04/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

Low

#### Remarks

### Handset 4: HTC Desire 816

#### Handset Maker

HTC

#### Handset Model Name

Desire 816

#### FCC ID

NM80P9C300

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
850 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE  
2.5 GHz LTE

#### Dates

This handset model was offered from: 10/15 to 12/15

## Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## Functionality Level

Mid

## Remarks

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## Handset 5: HTC HTC One

### Handset Maker

HTC

### Handset Model Name

HTC One

### FCC ID

NM8PN07200

### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz GSM  
850 MHz CDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE

## Dates

This handset model was offered from: 04/15 to 05/15

## Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

**Functionality Level**

High

**Remarks**

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**Handset 6: HTC One E8**

**Handset Maker**

HTC

**Handset Model Name**

One E8

**FCC ID**

NM80PAJ500

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
850 MHz CDMA  
850 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE  
2.5 GHz LTE

**Dates**

This handset model was offered from: 06/15 to 12/15

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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## Handset 7: Kyocera Hydro Vibe

### Handset Maker

Kyocera

### Handset Model Name

Hydro Vibe

### FCC ID

V65C6725

### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
850 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE  
2.5 GHz LTE

### Dates

This handset model was offered from: 04/15 to 12/15

### Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Low

### Remarks

## Handset 8: LG G3 Vigor

### Handset Maker

LG

### Handset Model Name

G3 Vigor

### FCC ID

ZNFLS885

### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
850 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE  
2.5 GHz LTE

### Dates

This handset model was offered from: 05/15 to 10/15

## Ratings

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

## Functionality Level

Mid

## Remarks

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## Handset 9: Motorola Moto G 1st gen

### Handset Maker

Motorola

### Handset Model Name

Moto G 1st gen

### FCC ID

IHDT56PG1

### Air Interfaces/Frequency Bands

700 MHz LTE  
850 MHz GSM  
850 MHz CDMA  
850 MHz LTE  
900 MHz GSM  
900 MHz CDMA  
1700 MHz CDMA  
1700 MHz LTE  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz CDMA  
1900 MHz LTE  
2100 MHz CDMA  
2100 MHz LTE

### Dates

This handset model was offered from: 04/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

**Functionality Level**

Low

**Remarks**

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**Handset 10: Sky Device 5.0W**

**Handset Maker**

Sky Device

**Handset Model Name**

5.0W

**FCC ID**

2ABOSGCSKY50W

**Air Interfaces/Frequency Bands**

850 MHz GSM  
1700 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 10/15 to 12/15

**Ratings**

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

NA

**Remarks**

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**Handset 11: Samsung Galaxy S4**

**Handset Maker**

Samsung

**Handset Model Name**

Galaxy S4

**FCC ID**

A3LSPHL720T

### Air Interfaces/Frequency Bands

850 MHz GSM  
850 MHz CDMA  
850 MHz WCDMA  
900 MHz GSM  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
2100 MHz WCDMA

### Dates

This handset model was offered from: 04/15 to 12/15

### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

### Functionality Level

Mid

### Remarks

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## Handset 12: Samsung Galaxy S5

### Handset Maker

Samsung

### Handset Model Name

Galaxy S5

### FCC ID

A3LSMG900A, A3LSMG900P

### Air Interfaces/Frequency Bands

700 MHz LTE  
850 MHz GSM  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
900 MHz GSM  
900 MHz WCDMA  
1700 MHz LTE  
1800 MHz GSM  
1900 MHz GSM  
1900 MHz CDMA  
1900 MHz WCDMA

1900 MHz LTE  
2100 MHz WCDMA  
2100 MHz LTE  
2.5 GHz LTE

### Dates

This handset model was offered from: 04/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911? N

### Functionality Level

High

### Remarks

## Handset 13: Samsung Galaxy SIII

### Handset Maker

Samsung

### Handset Model Name

Galaxy SIII

### FCC ID

A3LSPHL710T

### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
1900 MHz CDMA  
1900 MHz LTE

### Dates

This handset model was offered from: 04/15 to 12/15

### Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Mid

**Remarks**

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**Handset 14: Sky Device 5.5Q**

**Handset Maker**

Sky Device

**Handset Model Name**

5.5Q

**FCC ID**

2ABOSGCSKY55Q

**Air Interfaces/Frequency Bands**

850 MHz GSM  
1700 MHz GSM  
1900 MHz GSM

**Dates**

This handset model was offered from: 10/15 to 12/15

**Ratings**

M-Rating:

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

NA

**Remarks**

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# Certification

**This Report has been certified by:**

Paul Burns Director of Mobile Products & Services

01/14/2016 06:09 PM

Reference Copy